

What's already been done in Newcastle to make buses better



The new Eldon Square Bus Station, opened in 2007 by Newcastle City Council, has been hailed among the best in Britain and is used by 1.8 million passengers a year – up 22% on the old station.



Stagecoach invested £2.5m in state-of-the-art new double-decker buses for the 1 route after Newcastle City Council modified traffic calming measures along the route. Emissions were cut and passenger numbers have grown.



QuayLink low-emission buses provide frequent, clean and comfortable links from Newcastle city centre to the Quayside and St Peter's thanks to a partnership between Nexus, Newcastle City Council and Gateshead Council.



More than 80% of buses in Newcastle are low-floored, and more than 70% have CCTV thanks to investment by commercial operators, supported by Nexus.



Bus routes funded by Nexus and One North East provide a service every 15 minutes from Central Station to Newburn Riverside and Team Valley business parks.



Kickstart funding was used to launch the X47 Kingston Park Express bus into Newcastle city centre.

What we plan to do through the bus strategy

Many of our plans for better buses will bring benefits right across Tyne and Wear – such as improving security on buses and in waiting areas, making sure bus lanes are kept clear, giving you better information and improving home to school travel. You can find out more about these in the Bus Strategy document and its summary.

These are some of our plans that are specific to Newcastle:

- Make sure at least nine out of ten people can access key local employment sites during the day within 30 minutes using public transport.
- Make sure at least 78% of residents can get to a general hospital during the day within 30 minutes using public transport.
- Newcastle City Council will repair and upgrade Haymarket bus station so it meets the standard set by nearby Eldon Square Bus Station.
- Nexus and Newcastle City Council will identify pinch points and action needed to speed up Superoute journey times into the city centre.
- Nexus will identify and implement new schemes to improve social inclusion using the right transport for local people.



Let us know what you think about our plans using the consultation and feedback form.

Your buses in Newcastle



What the Bus Strategy means where you live



People in Newcastle make 47 million bus journeys annually - that's an average of more than 173 journeys a year for every resident.

More than half the journeys, 28 million a year, are made by fare-paying adults. Elderly and disabled pass holders make 15 million journeys and children under 16 four million.

People use buses for different reasons – for work or the shops, for leisure purposes or health appointments, to get to and from school and after-school activities and to see friends.

Nexus regularly surveys passengers – and from this we know almost one in five journeys are made by people getting to and from work. This shows how important buses are to the local economy, for employers and their staff alike.

Around 50,000 people every week catch a bus into the centres of Newcastle and Gateshead during the morning rush hour. Other big employment areas include Regent Centre and Longbenton.

More than half the bus journeys in Newcastle – 26 million - are for 'shopping' which can include getting essential groceries, going to the bank or searching for the latest 'must have' items on the high street.

A further one in four bus journeys ensure residents of Newcastle can access schools and colleges, see friends and family, enjoy leisure activities and reach hospitals and health centres.

buses are getting...

better



Key Statistics

(annual figures unless stated otherwise)

- **47 million** journeys
- **173 journeys** for every resident of Newcastle
- **28 million** adult fare paying journeys (60% of total)
- **15 million** elderly and disabled concessionary journeys (32% of total)
- **4 million** child journeys (8% of total)
- **9 million** journeys to/from work (19% of total)
- **2.5 million** 'rush hour' journeys into central Newcastle & Gateshead
- **50,000** 'rush hour' journeys into central Newcastle & Gateshead every week.
- **26 million** journeys to/from shopping (56% of total)
- **12 million** journeys to/from leisure, family & friends, health & other (25% of total)