

Tickets and fares guide



From January 08

Metro - just the ticket



Your guide to Metro tickets and fares

To help you choose the best ticket option for your journeys on Metro, this booklet details all the tickets and passes valid on Metro and their prices.

Please note you must always have a valid ticket or pass when you travel on Metro. Inspectors are present at stations and on trains checking tickets. If you do not have a valid ticket for your journey, you may be liable to pay a £20 penalty fare or face prosecution in court.

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Key

 Metro

 Rail

 Ferry

 Bus

All information and prices are correct at 6 January 08.
Prices may be changed at any time and without notice.

Adult tickets for use on the day of travel

Day return



They are valid at all times of the day for return journeys on the Metro and on the train between Newcastle and Sunderland.

A return ticket is ideal if you need to make a return journey on the same day and is much cheaper than buying two single tickets. The price of a return ticket is reduced after 9.00am on weekdays and all day at weekends and public holidays.

The price depends on the number of zones you travel in – see the map on page five.

Zones	Price after 9.00am	Price before 9.00am
One zone*	£1.80	£2.20
Two zones	£2.70	£3.30
Three zones	£3.50	£4.30

*The one zone hopper gives you unlimited travel in your chosen zone – you can hop on and off at your favourite destinations as many times as you like.

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press one, two, or three on the return panel.

Single



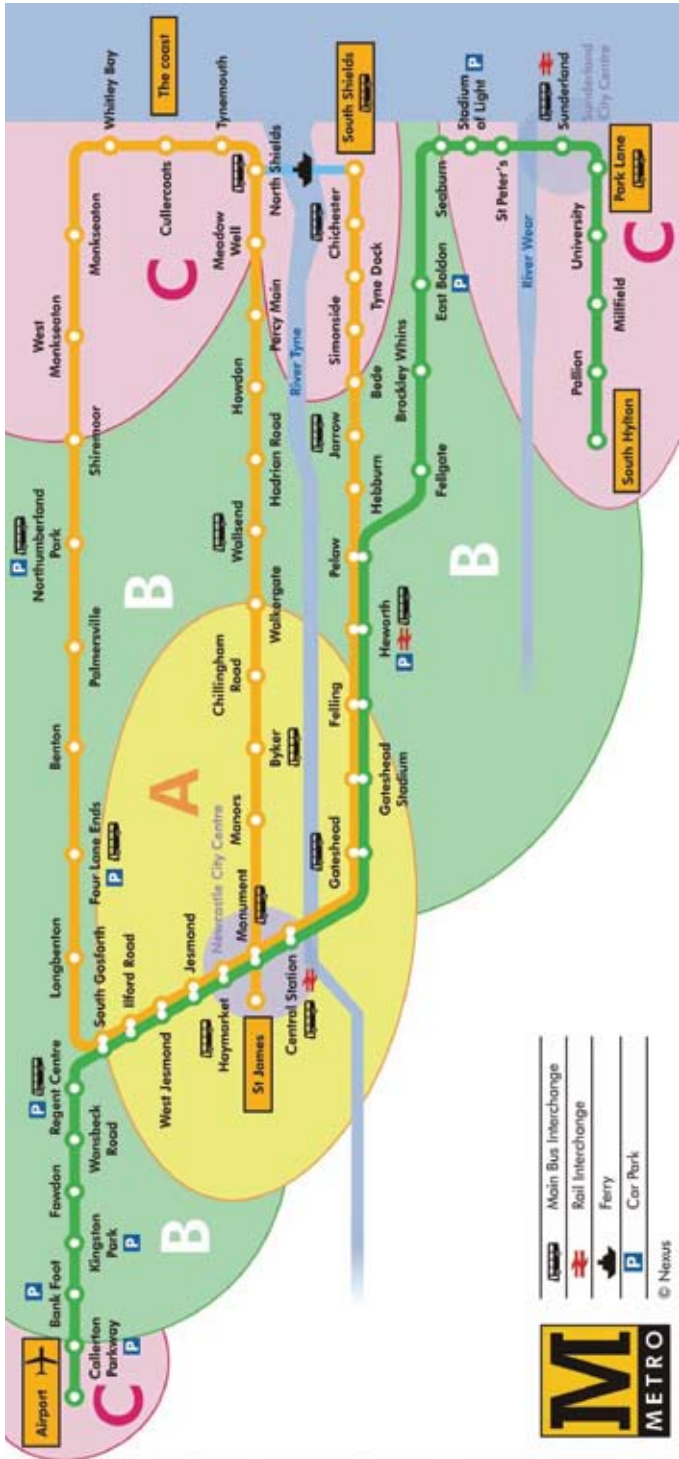
You can use them for journeys on the Metro and on the train between Newcastle and Sunderland. They are valid for 90 minutes from when you buy one.

The price depends on the number of zones you travel in – see the map on page five.

Zones	Price
One zone	£1.30
Two zones	£2.10
Three zones	£2.80

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press one, two, or three on the single panel.



- Main Bus Interchange
- Rail Interchange
- Ferry
- Car Park



© Nexus

Adult tickets for use on the day of travel

DaySaver



This is ideal for leisure journeys and gives unlimited travel on Metro, Shields Ferry and local rail services (between Newcastle and Sunderland) for the whole day.

There are five different DaySaver tickets, with the price changing, depending on the time and day you buy one.

DaySaver

It's £3.70 for a day's unlimited travel after 9.00am weekdays (£4.50 before 9.00am weekdays) and all day at weekends and public holidays.

Evening DaySaver

It's £2.20 after 6.00pm.

WednesDaySaver*

It's £2.60 for a day's unlimited travel after 9.00am.

SunDaySaver*

This is available to buy on Sundays for unlimited travel. It costs £3.70 and is for a group of four people (two adults and two children or one adult and three children).

Child DaySaver

It's £1 and is valid for any time of day. It's available to children aged 15 and under. You may be asked for proof of age.

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press the DaySaver button on the return panel.

* Not valid on Northern Rail service between Newcastle and Sunderland.

Commuters and frequent users

MetroSaver



MetroSavers are valid on the Metro, Shields Ferry and local rail services between Newcastle and Sunderland.

It's available for one week, four weeks, or a year, and offers superb value if you're a commuter or regular Metro user. It can be used at any time of the day for unlimited travel in the zones chosen.

The price depends on the number of zones you travel in – see map on page five.

Zones	One week	Four weeks	Annual
One zone	£8.00	£29.00	-
Two zones	£12.00	£41.75	-
All zones	£16.00	£55.50	£399 ⁺

⁺ Please note, annual MetroSaver price will change to £425 on 1 April 08

How to buy one

Your first MetroSaver must be bought from a Nexus TravelShop (listed on the back page).

Once you have your photocard, you have the option of renewing by:

- calling into any Nexus TravelShop
- renewing securely online at www.nexus.org.uk*
- calling the renewal hotline on 0191 203 3315* (open Monday to Friday 9.00am – 4.00pm)

Corporate MetroSaver

The Corporate MetroSaver scheme is available to local employers who can obtain discounts on behalf of their staff with bulk purchase of over ten MetroSaver passes.

For an information pack either phone 0191 203 3169 or email corporate.ticketsales@nexus.org.uk

* Four working days are required for postage.

Students

Metro Student Card



Metro Student Cards are valid on the Metro, Shields Ferry and local rail services between Newcastle and Sunderland.

This is available to students and gives unlimited Metro travel in the zones chosen. It's available in three different zones – all zones, inner Newcastle and inner Sunderland (see page ten).

You can buy a card for the whole year or for four weeks.

Zones	Four weeks	Annual
All zones	£42	£350
Inner Newcastle	£28	£250
Inner Sunderland	£28	£250

Please note the Metro Student Card prices may be revised in September 08.

How to buy one

You will need to complete an application form available at any Nexus TravelShop, taking with you some student identification with academic dates shown. You will also need a passport sized photograph which is available from the TravelShops.

Once you have your photocard, you have the option of renewing by:

- calling into any Nexus TravelShop
- renewing securely online at www.nexus.org.uk*
- calling the renewal hotline on 0191 203 3315* (open Monday to Friday 9.00am – 4.00pm)



*Four working days are required for postage.

16-18 Metro Student Card



16-18 Metro Student Cards are valid on the Metro, Shields Ferry and local rail services between Newcastle and Sunderland.

To get a 16-18 Metro Student Card you need to be under 19 years on 1 September 07 and in full time education.

This is valid for travel on the whole Metro system and you can get a card for one or four weeks.

Zones	One week	Four weeks
All zones	£8.00	£29.50

Please note the 16-18 Metro Student card prices may be revised in September 08.

How to buy one

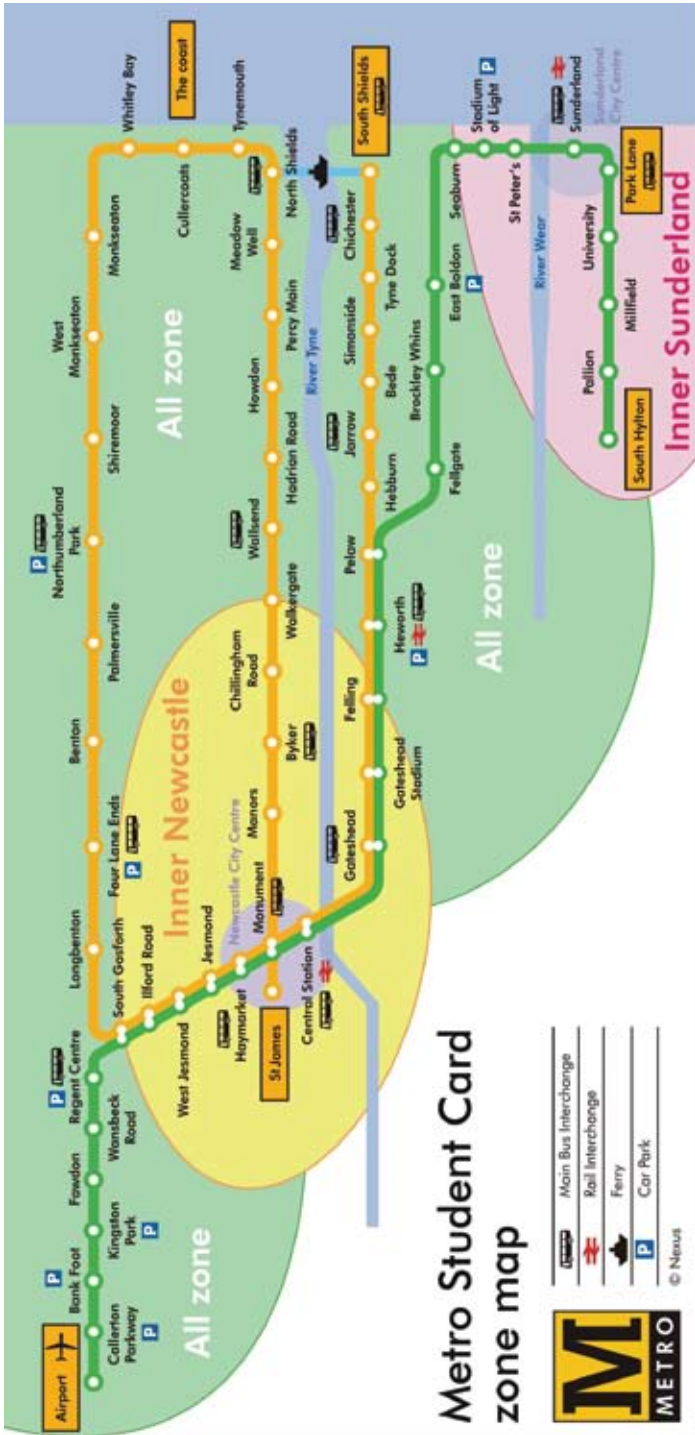
You will need to complete an application form available at any Nexus TravelShop, taking with you proof of your age and some student identification with academic dates shown. You will also need a passport sized photograph which is available from the TravelShops.

Once you have your photocard, you have the option of renewing by:

- calling into any Nexus TravelShop
- renewing securely online at www.nexus.org.uk*
- calling the renewal hotline on 0191 203 3315* (open Monday to Friday 9.00am – 4.00pm)



*Four working days are required for postage.



Metro Student Card zone map

-  Main Bus Interchange
-  Rail Interchange
-  Ferry
-  Car Park



© Nexus

Journeys on all combinations of public transport

Network Travelticket



If you frequently use the bus in addition to the Metro, Network Traveltickets are available for unlimited travel in Tyne and Wear on all forms of transport.

Further information and prices are available from Nexus TravelShops or visit www.networkticketing.com

Transfares



Buy a Transfare ticket when your journey includes travelling on more than one type of transport, Metro and bus.

Transfares allow you to buy one ticket for your journey on public transport. You must start the second part of your journey within 90 minutes of buying your ticket.

Transfares	Price
One zone	£2.00
Two zones	£2.80
Three zones	£3.50

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press T1, T2, or T3 on the Transfares panel.

Day Rover



They are valid for unlimited travel on all forms of public transport in Tyne and Wear, including Metro, bus*, local rail services between Sunderland and Blaydon and the Shields Ferry.

Day Rover tickets are priced at £5.50 (child £2.80) and are ideal for days out using different forms of transport.

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press the Day Rover button on the Transfare panel.

*most local bus services.

Children

Children under five



Accompanied children aged under five travel free on all public transport in Tyne and Wear.

Child fare



Children aged 5-16 with an Under 16 Card pay the concessionary child fare at concessionary times.

You can buy concessionary child fares until 7.00pm on all weekdays. Commercial fares apply at all other times.

	Concessionary price	Commercial price
Single	40p	60p
Transfare	50p	70p

Under 16 Card application forms are available from Nexus TravelShops or at www.nexus.org.uk. Children aged 5-15 without an Under 16 Card should buy the commercial single ticket for 60p or a Child DaySaver, which gives all day unlimited Metro travel for £1. You may be asked for proof of age.

How to buy one

You can buy them at any ticket machine located on all Metro stations. Simply press the appropriate child button on the ticket machine.



Metro Class Travel



Travel on the whole Metro system with up to 40 children and up to ten accompanying adults.

There are three options:

- One day pass
- A term pass (1 September to 31 December, 1 January to 5 April, 6 April to 31 July)
- An annual pass (1 September to 31 July)

The price varies according to the amount of passes you want to buy.

No of passes	Per day	Per term	Annual
One pass	£25	£75	£195
Two passes	£40	£125	£345

Please note the Metro Class Travel prices may be revised in September 08

How to buy one

You will need to complete an application form available online at www.nexus.org.uk and send it to:

Nexus, Ticket Sales and Administration
Nexus House
St James Boulevard
Newcastle upon Tyne
NE1 4AX

Concessionary

Concessionary Travel on Metro and rail



If you are aged 60 or over, or are disabled, and have a Concessionary Travel Pass, you can travel on the Metro system for a whole year for £12 with a Metro Gold Card.

A Metro Gold Card is valid for free travel after 9.30am Monday to Friday and all day on weekends and public holidays.

Details of the Metro Gold Card scheme from April 08 will be announced early in 2008.

How to buy one

To apply for a Metro Gold Card you need to send your application form (available from a TravelShop or www.nexus.org.uk) to:

Nexus, Concessionary Travel Bureau
Nexus House
St James Boulevard
Newcastle upon Tyne
NE1 4AX



Useful information

Metro information

Metro information can be obtained from:

www.nexus.org.uk/metro

Nexus TravelShops

Traveline 0871 200 22 33

Lost property

For lost property on Metro, phone 0191 203 3186

Lost MetroSavers

For lost MetroSavers phone 0191 203 3211

Safety on Metro

All Metro stations are monitored 24 hours a day by digital CCTV cameras. Over 550 cameras cover the entire Metro network, including platforms, station approaches, subways and car parks.

If you have any concerns use the help point, or phone/text 0191 203 3666.

Park and Ride

If you need to use your car for part of your journey, Park and Ride facilities are available at the following Metro stations:

Bank Foot

Callerton Parkway

East Boldon

Four Lane Ends

Heworth

Kingston Park

Northumberland Park

Regent Centre

Stadium of Light

Simply park your car, buy a ticket where appropriate, and then continue your journey on Metro.

Carriage of dogs and bikes

Dogs can travel free on the Metro.

Only folding bikes are allowed on the Metro system.

They must be fully folded while on Metro property.

Some folding bikes should also be placed in a bag; please see our website www.nexus.org.uk for more information.

We also have a number of cycle lockers at various Metro stations, which can be used for a refundable deposit of £30.

Nexus TravelShops

Conveniently located in key Metro and bus concourse areas, TravelShops are open 6 days a week.

Buy tickets, check times, pick up leaflets and even book a short break; our friendly staff are always happy to help.

Nexus TravelShops can be found at:

Central Station Metro

Gateshead Interchange

Haymarket Metro station

Heworth Interchange

Four Lane Ends Interchange

MetroCentre

Monument Metro station

North Shields Metro station

Park Lane Interchange

South Shields, 34-36 Fowler Street