

Conditions of use

- 1 Under 16 Cards remain the property of Nexus and will be withdrawn if misused.
- 2 Under 16 Cards are not transferable and can only be used by the person named and shown on the pass.
- 3 Under 16 Cards are only valid for travel when accompanied by a valid concessionary ticket
- 4 Under 16 Cards can only be used for travel on specified local public transport services within Tyne and Wear.
- 5 Notwithstanding the above, the passholder is subject to the General Conditions of Carriage and passenger regulations of the participating operators.

The Tyne and Wear Concessionary Travel scheme is financed by the Passenger Transport Authority and administered by Nexus in conjunction with your Local Authority.

Large print and alternative formats are available on request **T: 0191 203 3333** or email **marketing@nexus.org.uk**



www.nexus.org.uk



traveline
public transport info
0870 608 2608
north east
minicom 0870 241 2216

Information correct at time of print.

Concessionary Travel



From April 2006

Under 16 Card Information



Welcome

Welcome to the Tyne and Wear Concessionary Travel Scheme for children. This leaflet tells you how, when and where you can use your Under 16 Card.

When to use your Under 16 Card

You can use your Under 16 Card to travel at the concessionary child fare until 19.00 Monday to Friday. You will need it to pay the operator's commercial child fare at all other times.

Where to use your Under 16 Card

You can use your pass on the following services in Tyne and Wear

- Metro
- Shields Ferry
- Most local bus services
- Rail services between Newcastle and Sunderland, and Newcastle and MetroCentre/Blaydon

Concessionary child fares

The following tickets are available to Under 16 Card holders until 19.00 Monday to Friday:

Concessionary child single fare	40p
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Concessionary child Transfare	50p
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A Transfare ticket lets you travel on more than one type of transport to make your journey, e.g. bus and Metro, Metro and ferry, rail and bus, and bus to bus in some areas (call Tralveline on **0870 608 2 608** for details). You must get on your second choice of transport within 90 minutes of buying your ticket.

How to use your Under 16 Card

On buses - show the driver your pass when you buy your ticket.

On Metro - press the appropriate Child button on the ticket machine before paying.

On train - you can buy your single ticket from the conductor or a ticket machine. Transfare tickets must be bought from a ticket machine.

On ferry - show the ferry operator your pass when you pay for your ticket.

What to do if you lose your Under 16 Card

If you think you lost your pass while using public transport, please contact the appropriate operator. Call Tralveline on **0870 608 2 608** if you are unsure which operator's service you were on.

If the operator has not found your pass, you will need to complete an Under 16 Card application form which are available in all Nexus Travelshops or at **www.nexus.org.uk**. A replacement pass costs £3.

More information

If you have any more queries about using your Under 16 Card, call the Concessionary Travel Bureau on **0191 203 3434**. For information on public transport in general, call Tralveline on **0870 608 2 608**.