

Ask Metro 5 September 2018

Topic: Great North Run Travel

In attendance:

Wayne Dixon, Head of Operations & Safety

Kevin Storey, Head of Customer Services

Emma Mons-White, Metro Planning Manager

Hello! What time will be the earliest metro on Sunday morning from Fellgate? I start work for GNR at 7am thanks. To the Haymarket

Tyne and Wear Metro: Hi. Sorry the earliest train is at 7.30am.

Ok thank you

Hi, I am looking to buy a ticket in advance for the metro on the day of the GNR but I have missed the wristband and won't be able to get to a ticket machine or nexus travel shop before the day. If I download the Go North East app and buy an adult day rover will I be able to use the ticket on my phone via the app to travel?

Tyne and Wear Metro: Hi. Yes you should be ok to do that.

Will there be extra trains on or is it normal Sunday service?

Tyne and Wear Metro: Yes, we have extra trains running throughout the day.

Ok thanks metro

What times do the metros start on Sunday I will be getting on at Fellgate need to be Haymarket by 9 I think to give me time I've already bought my ticket 1st time doing GNR?

Tyne and Wear Metro: First train from Fellgate is 7:30am then 07:53, 08:08, 08:23. 15 minute journey, please plan ahead as trains will be busy

Thanks

At what frequency will the Metro depart from Callerton Parkway towards Haymarket next Sunday? How long can I expect the journey to be if I am for an 8:45 departure?

Tyne and Wear Metro: It is a 15 minute frequency from Callerton Parkway and a 20 minute journey to Haymarket. Please leave plenty of time for your journey and be aware that the car park at Callerton will be very busy.

Why close Manors not really close to Great North Run?

It is very close to the Central Motorway a popular place for spectators.