

The list below contains the major changes to the bus network in Newcastle and North Tyneside, which comes into effect from Sunday, 27 March 2022.

Service: 1 (Go North East) between Whitley Bay, Newcastle and Gateshead

What: Go North East is introducing a new timetable operating every 20 minutes Monday-Saturday daytime and every 30 minutes Sunday daytime. Nexus currently fund half hourly daily evening trips on service 1 between Whitley Bay - North Shields. This resource will now be used to retain an hourly evening service between Whitley Bay Town Centre - Newcastle following cancellation of all commercial evening trips between Gateshead - North Shields.

Why: This means there will still be an evening service on most of the route, but with a lower frequency. We are unable to fund the whole route during the evening, but alternative buses and Metro exist.

Service 1 (Stagecoach) between Slatyford and Coach Lane/Cobalt via Newcastle City Centre.

What: Stagecoach will withdraw one part of the service, between Coach Lane university campus and Cobalt. Nexus do not plan to replace this.

Why: Other bus routes are available in the area, although some direct local links will be lost.

Service: 6 (Nexus) between Jesmond Vale, Shieldfield and Newcastle

What: This route, funded by Nexus, will continue to exist with a new number – M6 – and different stops in Newcastle City Centre. Frequency as now (every 30 minutes Monday-Saturday interpeak) but with a slightly later last trip from City Centre.

Why: The minor changes in the city centre are in response to major building works. The route will have a new number so there is no confusion with other number 6 buses in Newcastle

Services 6, 7 & 8 (Stagecoach) in Newcastle

What: Stagecoach will withdraw two parts of these services, between Four Lane Ends and Freeman Hospital (services 6, 7 and 8) and between Lemington and Central Station (service 8). Nexus plans to fund additional evening services on Arriva route 52 between Four Lane Ends and Freeman Hospital. Connections between Lemington and Central Station are possible on other routes but direct peak links to Newcastle Business Park will be lost.

Services 6 and 7 will also follow new routes in the Lemington area, service 6 via West Denton Park (Valley View/Combe Drive) and service 7 via Dumpling Hall (Kirkstone Avenue/Neptune Road).

Why: Nexus has agreed changes in the Lemington area which will provide local people with more direct links to West Denton shops than on the current service 13, which will be withdrawn (see below). Most journeys on the sections to be withdrawn will be possible on other buses.

Service: 11 between Whitley Bay, North Tyneside Hospital, Howdon and Wallsend (also effects routes 41 & 41A)

What: Go North East will withdraw this route, which is also currently operated in the evening by Central Taxis under contract to Nexus. Nexus will fund a new service – 317 – every 30 minutes day and evening to replace the 11 on the same route between Whitley Bay and Howdon, but also serving North Shields Ferry landing.

The 317 will also serve parts of Howdon and Holy Cross where Go North East has withdrawn routes 41 & 41A.

Why: This means Nexus are maintaining important links between communities in North Tyneside and the hospital.

Service: 13 in outer west Newcastle

What: Nexus will withdraw this service, which currently provides local links in outer west Newcastle and to West Denton Shops.

Why: Changes to Stagecoach services 6/7 and a Nexus funded extension of service 62 will provide the same or improved links, in particular the local desire for more direct journeys to West Denton shops.

Service: 18 from Walker and Byker to the Freeman Hospital, Longbenton, Four Lane Ends and Quorum Park.

What: Stagecoach cancelled this route during the daytime, while a contract Nexus funds for evening services is also due to expire. Nexus will fund the continuation of the whole route, daytime and evening. The 18 will continue to operate every 30 minutes daytime with a reduced hourly evening service.

Why: New Nexus funding for this route will allow people to complete direct journeys to shops, local amenities, and onward travel connections in Byker, schools in Heaton, Freeman hospital and Quorum employment site.

Service: 19 between North Shields, Percy Main, Silverlink, Cobalt, Northumberland Park, Cramlington and Ashington (also effects routes 333 and 359).

What: Go North East were to fully cancel this route. However, Nexus will fund a replacement service jointly with Northumberland County Council and Cobalt

Business Park. This new Nexus funded service (operated by Go North East) will operate hourly from Cramlington via a new route through High Pit, Seaton Delaval, Seghill and Backworth Heritage Green (replacing the 359 in this area) and then by the existing 19 route every 30 minutes from Northumberland Park to Percy Main and then direct to North Shields also covering a loop of North Shields Fish Quay and the Ferry Landing (replacing the 333). The service between Cramlington and Ashington would be reduced to one peak time service in each direction. Customers with a valid ferry ticket will be able to travel for free on service 19 between North Shields Town Centre – North Shields Ferry Landing (replacing the current similar arrangement on service 333).

Why: Nexus funding will maintain links at the best possible frequency throughout most sections of the current route. There are frequent alternative buses between Cramlington and Ashington. Royal Quays will no longer be on the route, but will be connected to North Shields and the Ferry Landing by our new 317 service.

Service: 32/32A between Walker, Byker, Jesmond Vale, RVI, Spital Tongues, Benwell, Cowgate and Kenton

What: Stagecoach were to fully withdraw this route, which Nexus also provides an evening equivalent to, between Newcastle City Centre and Kenton. New Nexus funding will be used to replace the Monday – Saturday daytime 32/32a, which will continue to follow the existing route/timetable. The Nexus funded daily evening trips will be cancelled to release funding to maintain the daytime service. Sunday daytime trips will operate hourly between Kenton and Walker. The new 32/32a services will be operated by Stagecoach under contract to Nexus.

Why: This will allow us to fund the most used hours of the service. The evening journeys currently funded by Nexus see very low demand, so we are redirecting resource to replace the better-used commercial daytime service being withdrawn.

Service: 33/33A between Fawdon, Hollywood Avenue, Regent Centre, Gosforth, Jesmond and Newcastle City Centre.

What: Go North East will move its QuayCity Q3 service to Osborne Road in Jesmond, instead of Great North Road. This means the Nexus funded services 33/33a will no longer be needed on this road. These services also provide the only buses serving Hollywood Avenue in Gosforth (the Garden Village), and Nexus will replace this part of the route by paying Arriva to provide an hourly 46A bus during the day, Monday to Saturday. Evening and Sunday services on Hollywood Avenue will be withdrawn, as patronage is low at these times. Alternative buses are available on Great North Road or Salters Lane.

Service: 35 between Newcastle, Coxlodge, Fawdon and Red House Farm (Newcastle).

What: Stagecoach were to fully withdraw this service. However, Nexus will fund the continuation of the whole route during the day, as it operates now.

Why: The service provides an important direct link from the Red House Farm estate and Coxlodge to Gosforth High Street and Newcastle City Centre.

Services: 41 & 41A between Wallsend, Hadrian Lodge, High Farm, Battle Hill and Hadrian Park.

What: Go North East has withdrawn this service between Wallsend - Howdon/Holy Cross. Nexus are funding a new service – 317 – every 30 minutes to maintain links from these areas to/from Wallsend whilst also offering some new direct links to Royal Quays, North Shields Ferry Landing, North Shields, North Tyneside Hospital and Whitley Bay. Go North East will re-route alternate daytime 41 & 41A trips between Wallsend – Hadrian Park to also serve Hadrian Lodge.

Why: The new Nexus service maintains important local links, and creates some new ones, by redirecting funding from other services in the area.

Services: 42 & 42A between Wallsend, Forest Hall, Killingworth, Dudley, Seaton Burn, Hazlerigg, Airport and Kingston Park (also affects M71 in Newcastle)

What: Go North East will fully cancel these services, and Nexus contract funding for some trips on them will end at the same time. Nexus plan to replace these services with a new service – 342 – which will operate hourly between Wallsend, Kingston Park and Westerhope, following the 42 route as far as Killingworth (except Hadrian Lodge, see 41 above) and then to Hazlerigg on the 42A route and then direct to Kingston Park Tesco and Westerhope. Journeys on the 42 between Killingworth and Cramlington, and on the 42A between Bank Foot – Dinnington via the Airport, will be withdrawn.

Why: The Nexus proposal recasts existing contracts and redirects funding to maintain important links across North Tyneside, and to Kingston Park Tescos.

Service: 46 between Great Park (Featherstone Grove), Regent Centre and Newcastle.

What: Arriva will withdraw evening and Sunday trips plus one early morning journey. Nexus will replace the early morning service by extending our existing service 552. During evening/Sunday hours, people living in the Featherstone Grove area will be able to use alternative buses on Brunton Lane or Great North Road. Alternate Monday – Saturday daytime buses will operate as service 46A and also call along Hollywood Avenue, funded by Nexus.

Why: Nexus is making sure children will be able to reach school by sustainable transport. Alternative buses are within 400 metres' walk of homes when the 46 no longer operates during evenings and Sundays.

Services: 51 & 51A between Newcastle, Holystone and Whitley Bay

What: Nexus will fund an extension of the 51 to/from Whitley Bay Metro and have also agreed to a diversion of the 51A which will now additionally serve Hadrian Lodge.

Why: Diverting the 51a via Hadrian Lodge provides an improved half-hourly (daytime) direct link to/from Newcastle. It also maintains two (daytime) buses per hour to/from Benton ASDA helping to mitigate cancellation of the 42/42a. Linking the 51 in Whitley Bay responds to customer feedback requesting improved links with Metro.

Service: 52 Newcastle - Freeman Hospital - Quorum Park - Killingworth - Dudley – Cramlington

What: A new Nexus funded hourly daily evening service will be introduced to replace links between Freeman Hospital – Four Lane Ends, and Killingworth – Weetslade – Cramlington which are being cancelled on other services.

Why: These new trips provide replacement facilities for the cancelled 6/7 between Freeman Hospital – Four Lane Ends, and the cancelled 42 between Killingworth - Cramlington via Weetslade.

Service: 53 between North Shields, Killingworth and Cramlington

What: Arriva working in partnership with Nexus will divert all trips on the 53 between New York and Shiremoor to additionally serve Cobalt Business Park.

Why: The current Nexus-funded daily evening trips will be diverted via Cobalt to maintain late evening links with Metro. Arriva plan to adopt the same route for their daytime service so that the same simple, easy to understand, route applies at all times.

Service: 55 between Forest Hall, Four Lane Ends and Newcastle.

What: Arriva will reduce the evening frequency to hourly, with trips on a Sunday evening no longer operating. Nexus does not plan to replace these lost journeys, as alternative buses are available within 400 metres' walk of people's homes.

Service: 62 between Killingworth and outer west Newcastle

What: Stagecoach will be funded by Nexus to extend this route from Walbottle to Newburn and Throckley, replacing links lost by the withdrawal of the Stagecoach 71 service on a similar route. The 62 will provide direct links from these areas to/from West Denton shops. Nexus is withdrawing service 13 as a result.

Why: The extension meets local residents' aspirations for better direct links to West Denton shops, whilst maintaining direct links to/from Newcastle city centre.

Route: 333 between North Shields Ferry Landing, Fish Quay, North Shields and Tynemouth Broadway.

What: Nexus plans to withdraw this service, with the changed 19 and new 317 services providing alternative links between the Ferry Landing, Fish Quay and North Shields town centre. This does mean that Tynemouth Broadway, between Beach Road and Manor Road, will no longer have a bus service.

Why: Replacing the 333 means Nexus can redirect funding to maintain other routes in the area where commercial operators are expected to withdraw services. There are alternative buses (services 1 and 306) within 400 metres of those stops on Tynemouth Broadway losing their bus.

Route: 335 community service in North Tyneside (also affects 359 and K1 & K2)

What: Nexus will reduce the 335 to an hourly daytime service, but with a revised route which adds Murton Village, Silverlink and Quorum Park to Killingworth to the destinations served.

Why: Reducing the frequency of the 335 to hourly means we can redirect funding to maintain other routes in the area where commercial operators are expected to withdraw services. We are adding Murton Village (now on the 359 route) and Killingworth Drive (now on the K1 & K2 routes) to maintain links where Nexus is withdrawing local buses for the same reason. Passenger numbers on all these routes are low compared to those we are stepping in to save.

Service: 359 between Backworth Heritage Green, Northumberland Park, West Allotment, Murton, North Tyneside Hospital and the Marden Estate in Cullercoats.

What: Nexus will withdraw this service. Local people will still be able to make bus journeys to local amenities along the route by other services. From Backworth Village and Northumberland Park to the hospital by Arriva service 54, from Heritage Green to Northumberland Park by the new service 19, to and from Murton village by the revised service 335, and from Marden Estate to Morrisons by Arriva service 306. People travelling from West Allotment or the Marden Estate to the hospital will need to change buses to do so, at New York or Whitley Bay.

Why: Withdrawing the 359 means Nexus can redirect funding to maintain other routes in the area where commercial operators have withdrawn services. Passenger numbers on this route are low compared to those we are stepping in to save, and the majority of journeys can be made by other buses.

Service: K1 & K2 local services in Killingworth

What: Nexus will withdraw these services. Local people will be able to access alternative current services routes into Newcastle, as well as the new Nexus 335 and 342 services. However, in some limited cases, customers will be required to walk more than 400m to access their alternative bus service.

Why: Replacing the K1 & K2 means Nexus can redirect funding to maintain other routes in the area where commercial operators have withdrawn services.

Service: M71 between Westerhope, Newbiggin Hall Estate and Kingston Park Tescos

What: Nexus plans to replace this half-hourly service with a new hourly 342 bus maintaining links to Kingston Park Tesco from Newbiggin Hall and Westerhope.

Why: Replacing the M71 service at a reduced frequency means Nexus can redirect funding to maintain other routes in the area where commercial operators are expected to withdraw services.

Service Q3: Wallsend - Walker - St Peter's Basin - City Centre - Regent Centre - Great Park

What: Go North East will withdraw the Q3 between St Peter's Basin and Wallsend and operate the service between Newcastle – Great Park via Osborne Road. There are several alternative services available for customers in the areas affected by the withdrawal, including Stagecoach services 12, 22 and 40. Nexus will therefore not be funding any replacement provision on the Q3.

Why: Alternative services are available for customers impacted by the changes to the Q3 and Nexus' resource has been focussed on areas where alternative services are not available.

Service: 'W' group of local services in the Whitley Bay area.

What: Nexus will merge services W1 and W1A into a single hourly service and withdraw the W3 service. The new W1 service will operate from Whitley Bay Metro via Whitley Bay, Monkseaton, Valley Gardens, Hillheads Estate, Drumoyne Gardens, West Monkseaton, South Wellfield, Earsdon Grange. As a result some people will be further from their closest bus service, though within 400 metres' walk, and will see a reduced frequency. People will need to change buses to get from Monkseaton, West Chirton, Percy Main and Meadow Well to North Tyneside Hospital, and from some parts of New York to Whitley Bay. The W2 service will see minor timetable changes to co-ordinate with service 51.

Why: Revising this group of local services maintains links within the communities around Whitley Bay, while allowing Nexus to redirect funding to other routes in the area where commercial operators are expected to withdraw services.