

Nexus Insight Panel

Covid-19 attitude tracker, week 5 8th May 2020

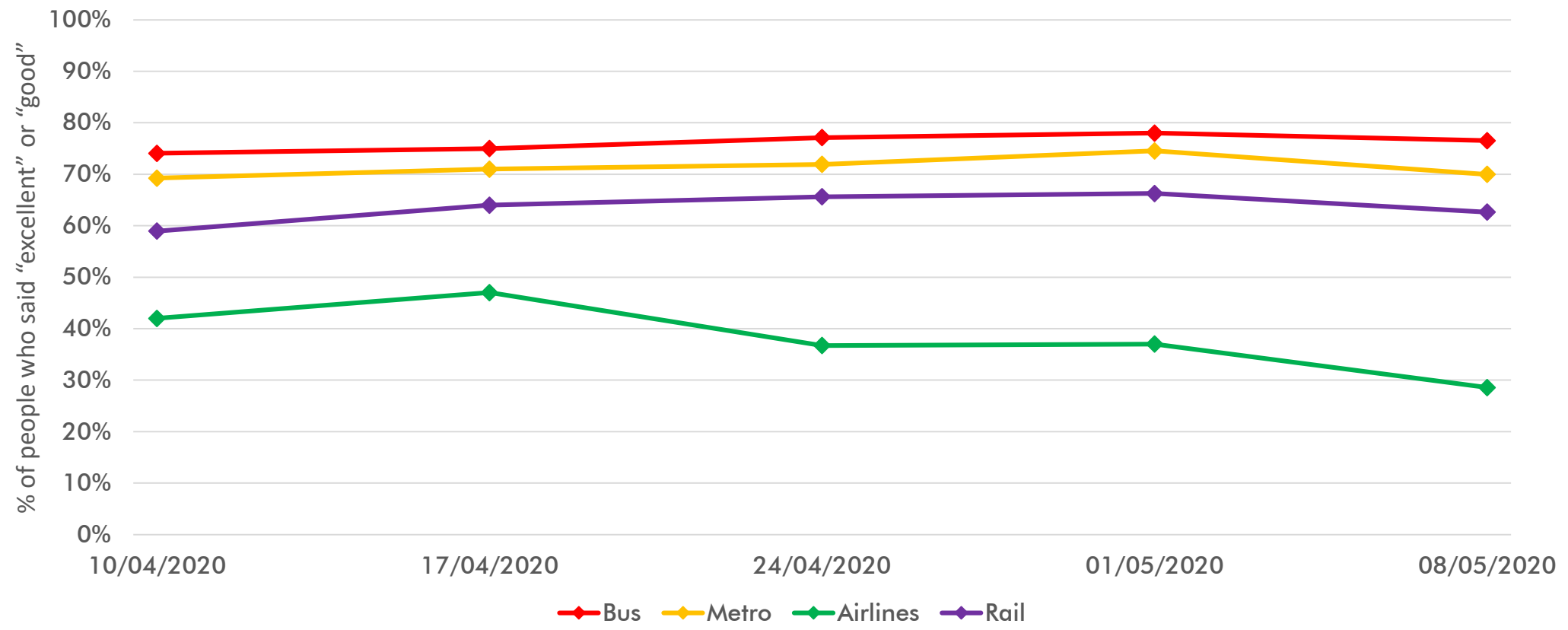
Respondents = 443

Email - nexusinsight@nexus.org.uk

Join the panel at <https://www.nexus.org.uk/research-and-insight/insight-panel>

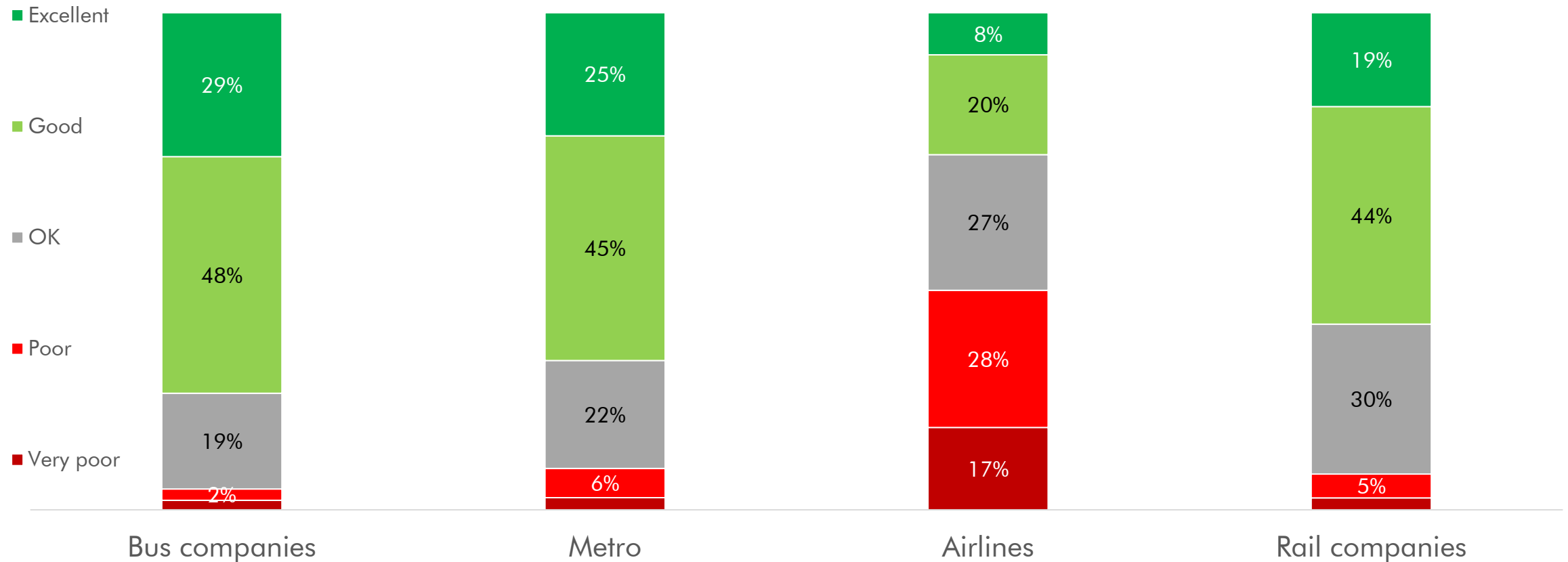


The % of people who said “excellent” or “good” with regards to the response to the pandemic has fallen for the first time across all modes. On airlines, 45% believe their response to be poor.



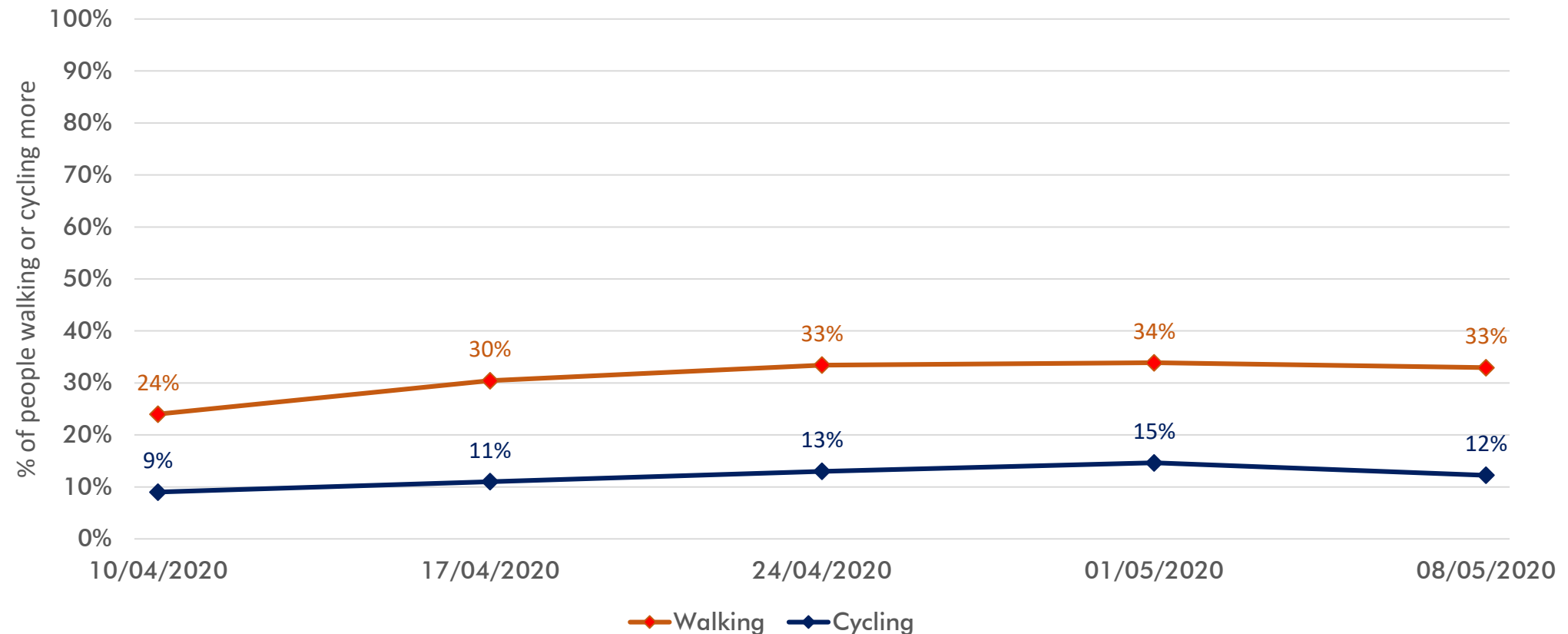
How do you think Bus/Metro/Airlines/Rail have responded to the pandemic? Base: All respondents (excludes don't knows): Bus n=311, Metro n=323, Airline n=308, Rail n=249

The falls seen for rail, bus and Metro are mainly a movement from good/excellent to okay. For airlines there is also a stark rise in negative opinions.

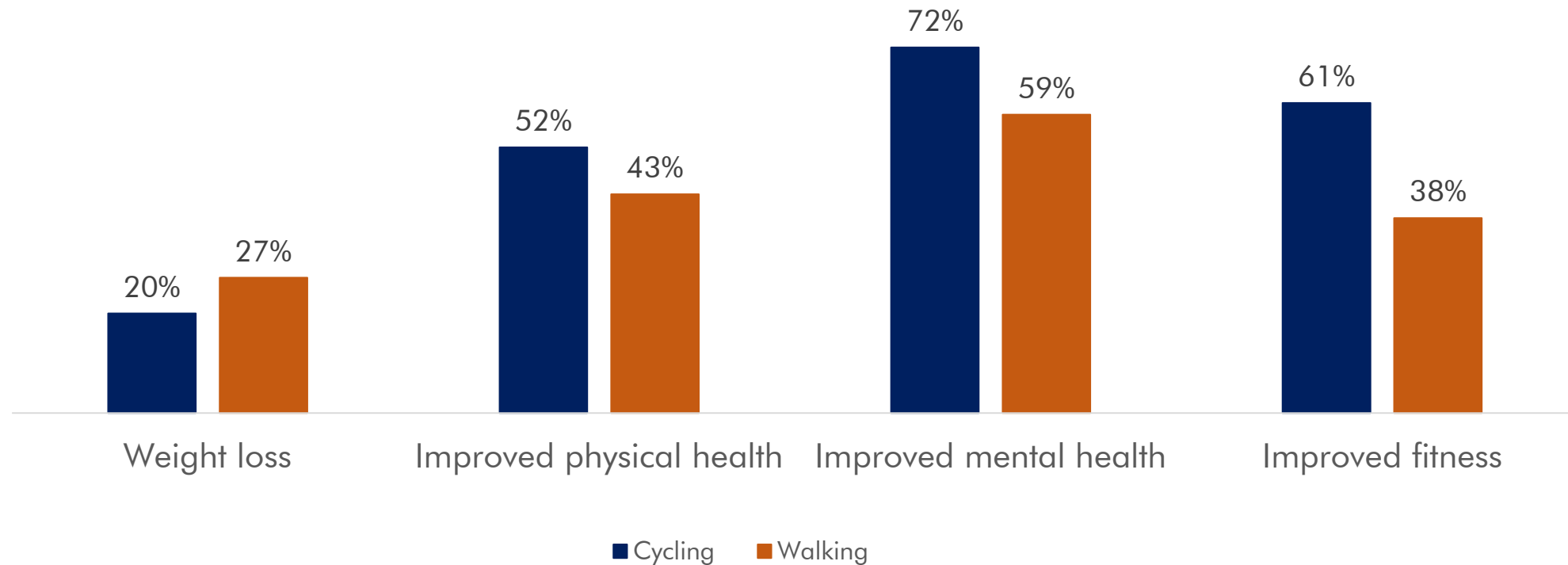


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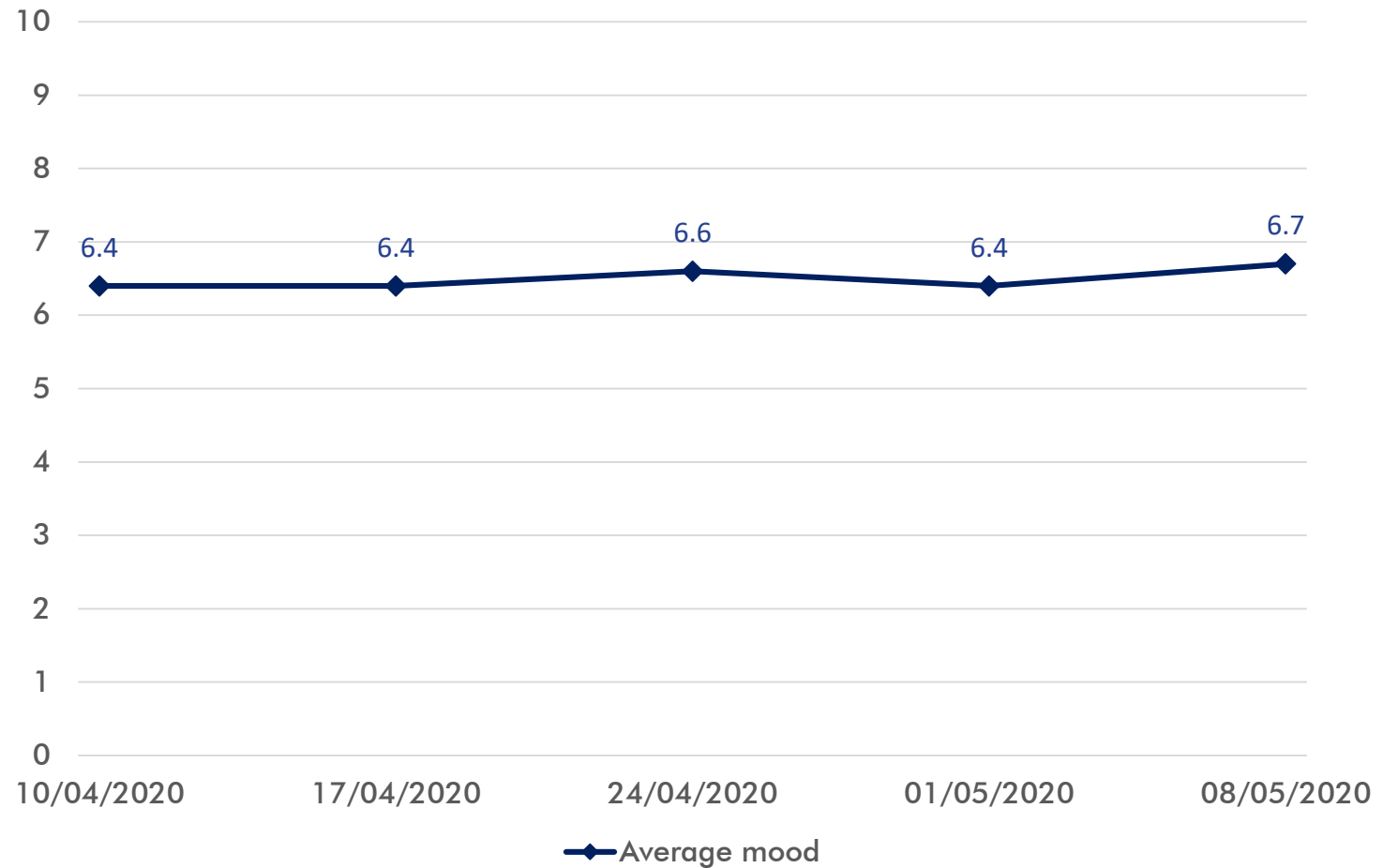
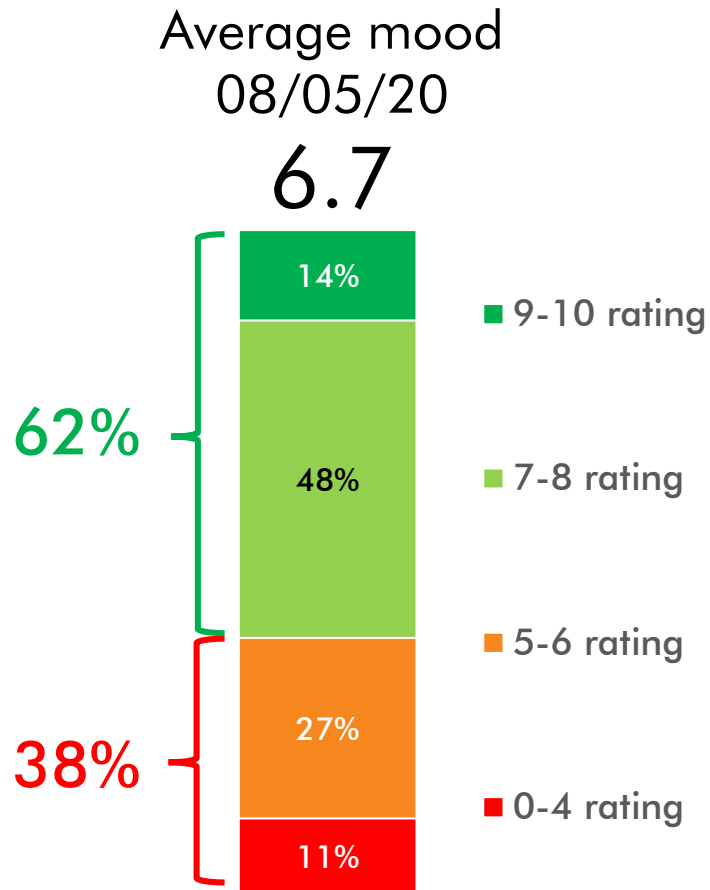
For the first time in this tracker, the proportion cycling and walking more has reduced. However, seven weeks into lockdown, the levels of increased active travel are still positive.



A sizeable increase in the proportion of respondents claiming health benefits across all categories. As increased use of active travel continues, some of these benefits are more likely to be presenting themselves now.



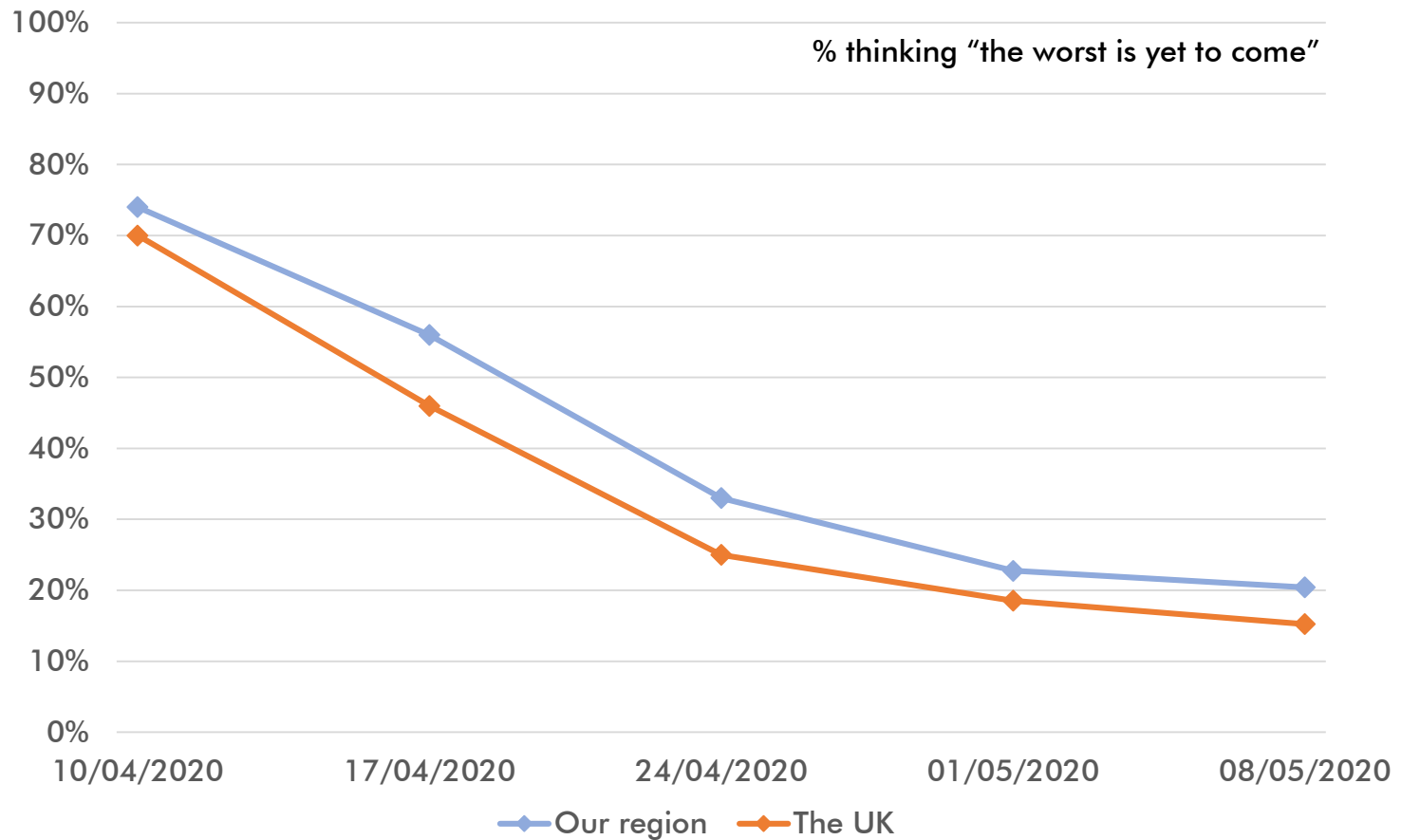
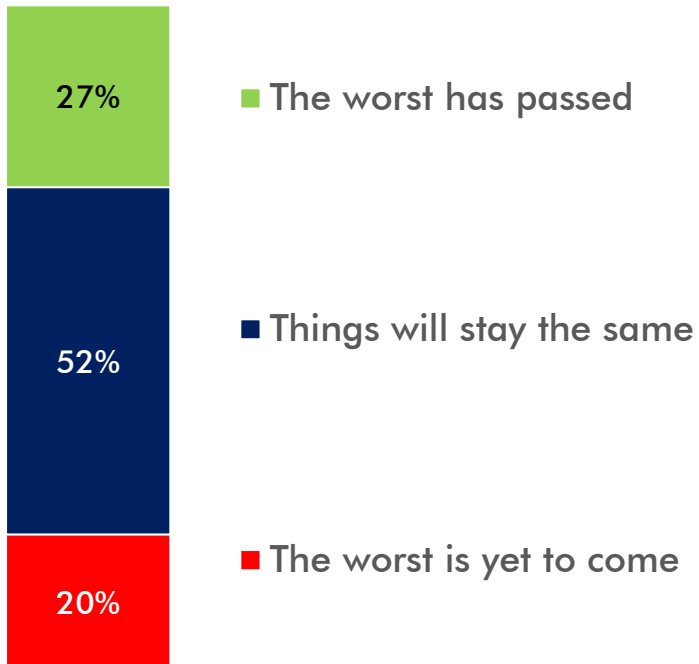
A marked improvement on the mood of respondents this week, the highest recorded over the 5 weeks.





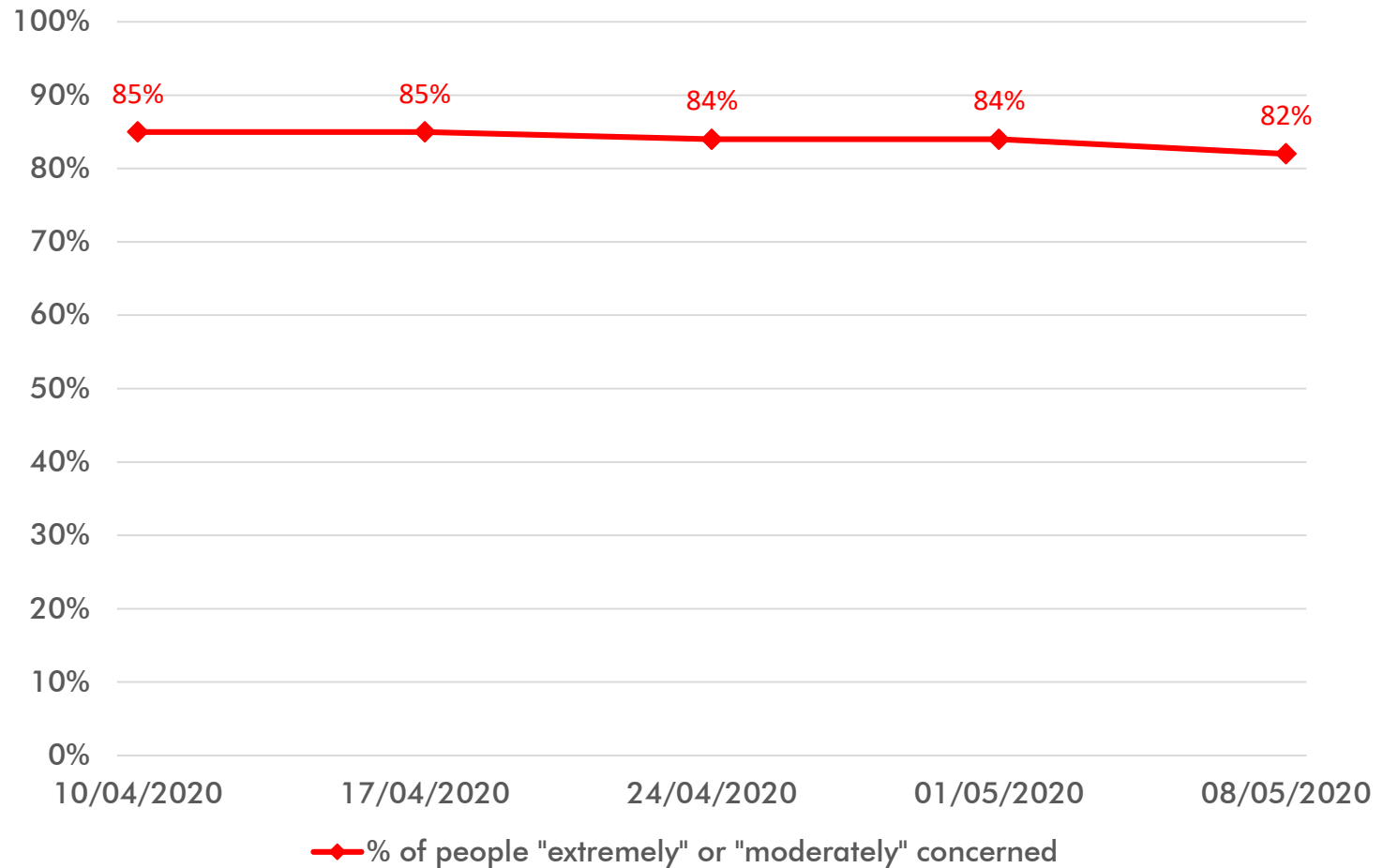
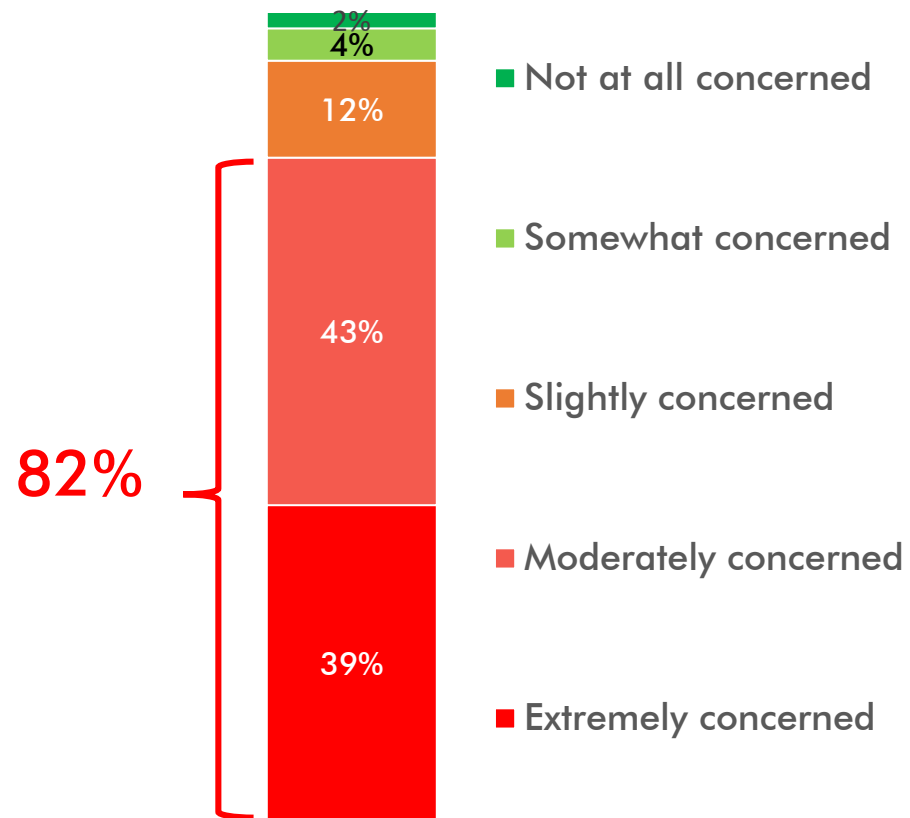
The improvement in mood could be reflective of the belief we are moving out of the crisis with a significant increase in those thinking the worst has passed and a further reduction in those thinking the worst is still to come.

Our region
08/05/20



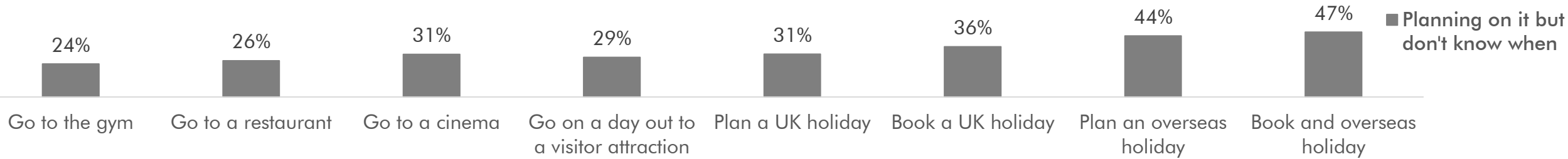
Thinking about Covid-19 in the UK/our region, and the way it is going to change in the coming month, which of the following best describes your opinion? Base: All respondents n=433

At the same time, levels of concern about Covid-19 continue to remain very high though some signs of improvement this week.

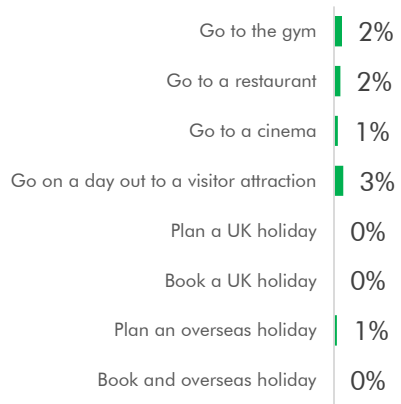




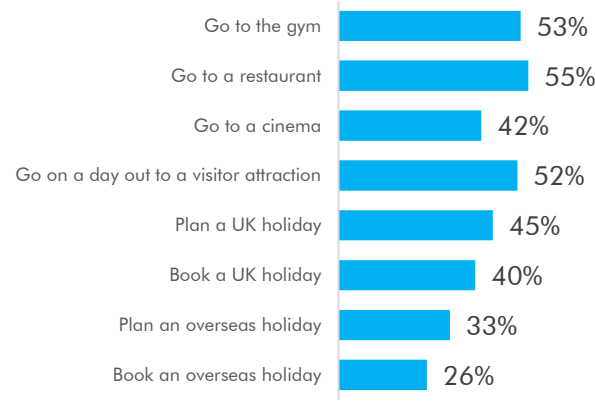
When will respondents engage with leisure activity again? – *Broadly the same position this week, with most people believing they will be engaging in activities within the next 2-6 months*



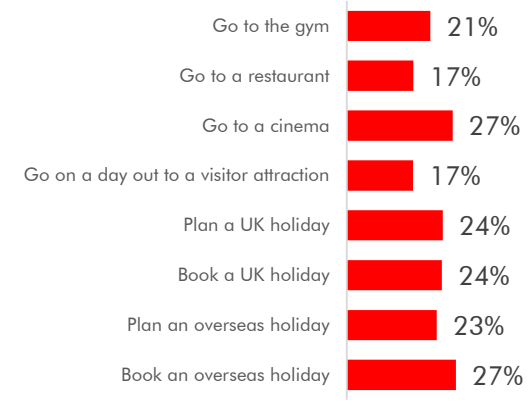
Within the next month



Within the next 2-6 months

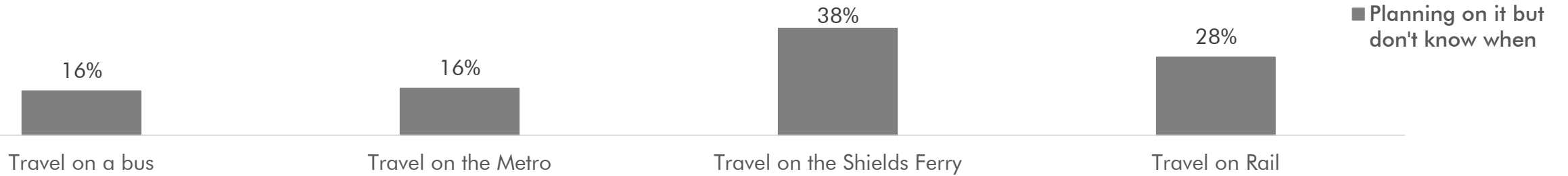


Within the next 7-12 months

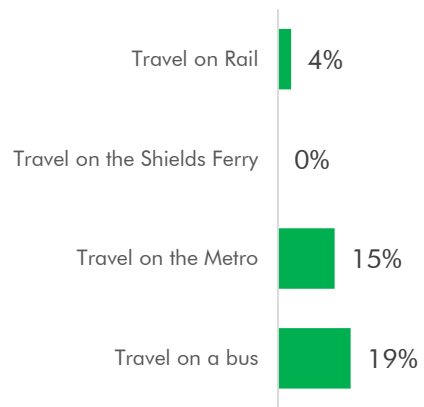


Given what you know today, when do you anticipate doing the following? Base: All respondents n=420 (Excludes those not planning on specified activity)

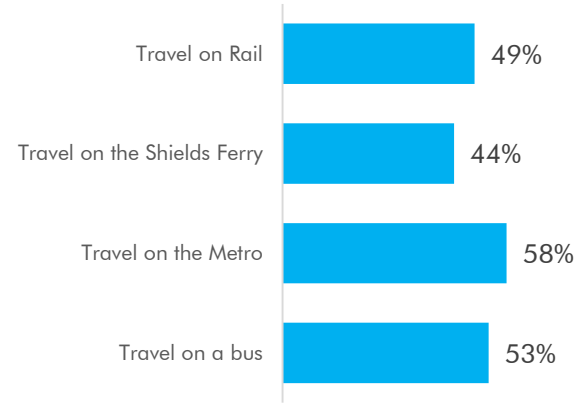
When will respondents use public transport again? – *more than half of the respondents believe it will be at least 2 months before they will next use public transport*



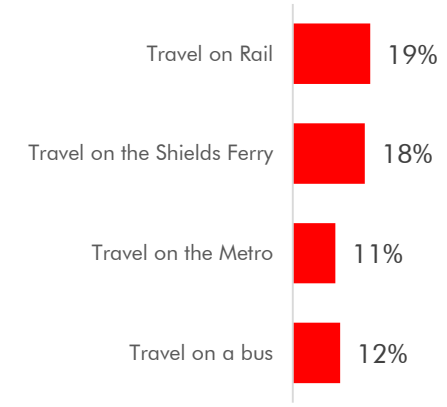
Within the next month



Within the next 2-6 months



Within the next 7-12 months

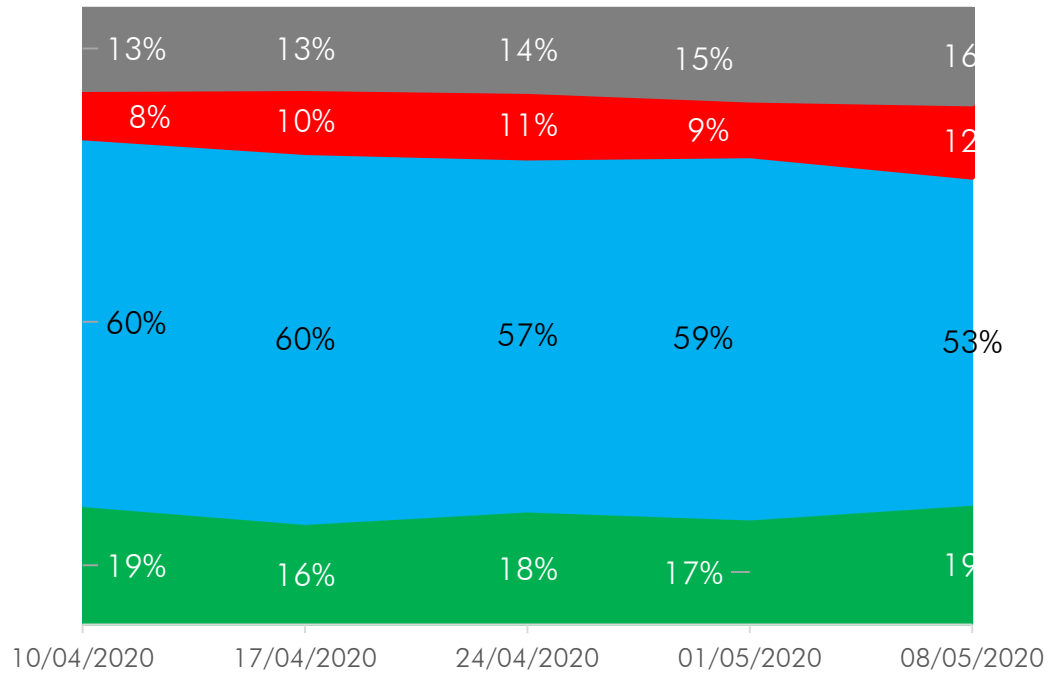


Given what you know today, when do you anticipate doing the following? Base: All respondents n=428 (Excludes those not planning on specified activity)

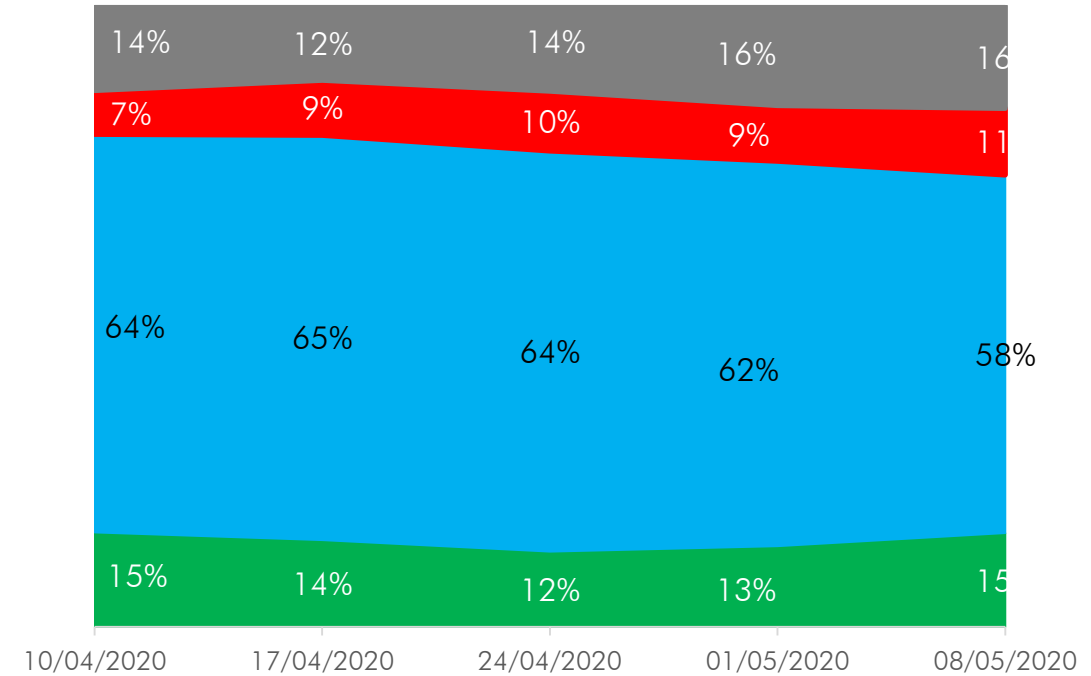


Very little change in expectations of when people will next use public transport.

When will you next travel on a bus?



When will you next travel on the Metro?



Given what you know today, when do you anticipate doing the following? Base: All respondents n=428 (Excludes those not planning on specified activity)



As each week passes, expectations of returning to public transport are pushed back though this appears to be slowing with expectations, on average, pointing to an anticipated return in late summer.

Expected point of using **Bus** (average)

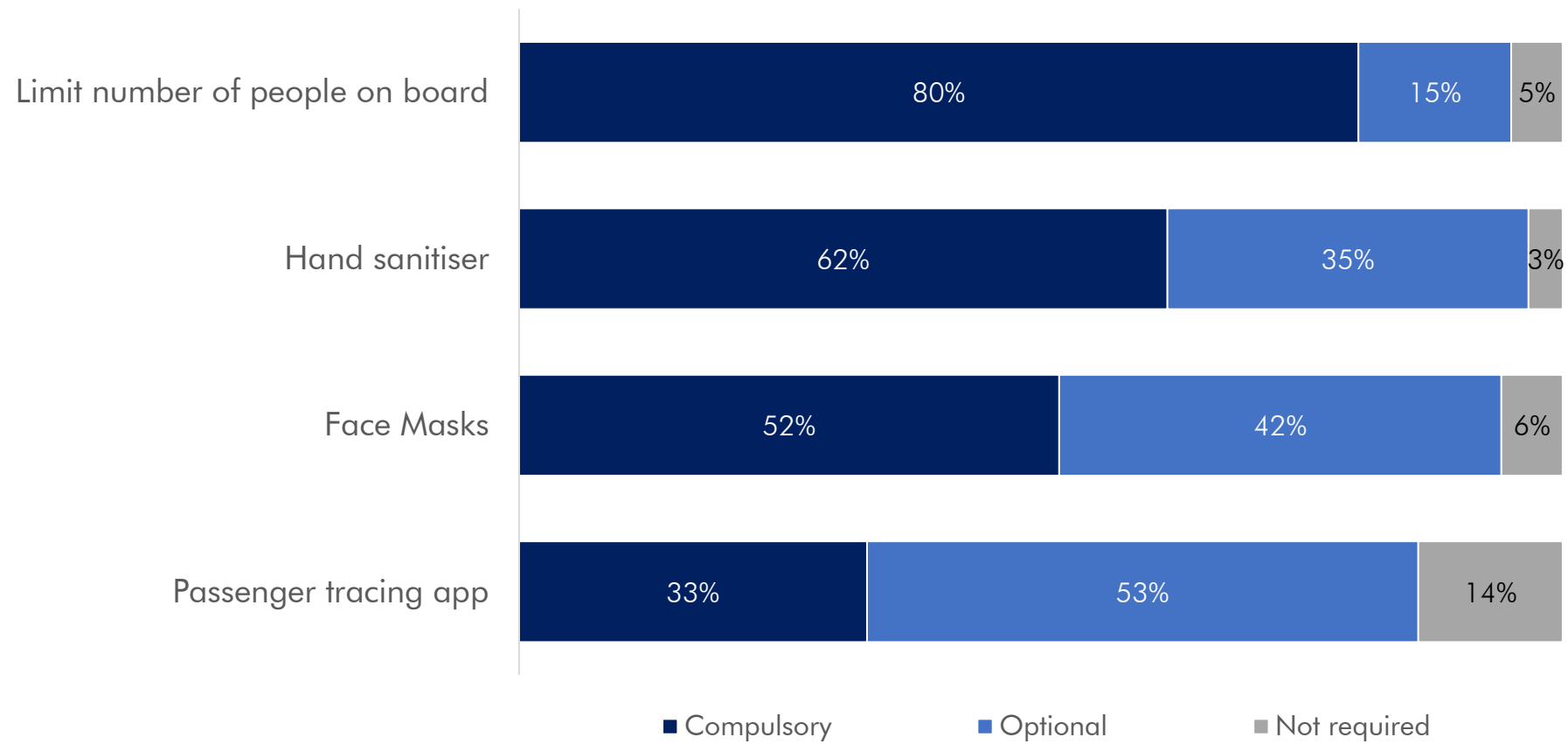


Expected point of using **Metro** (average)



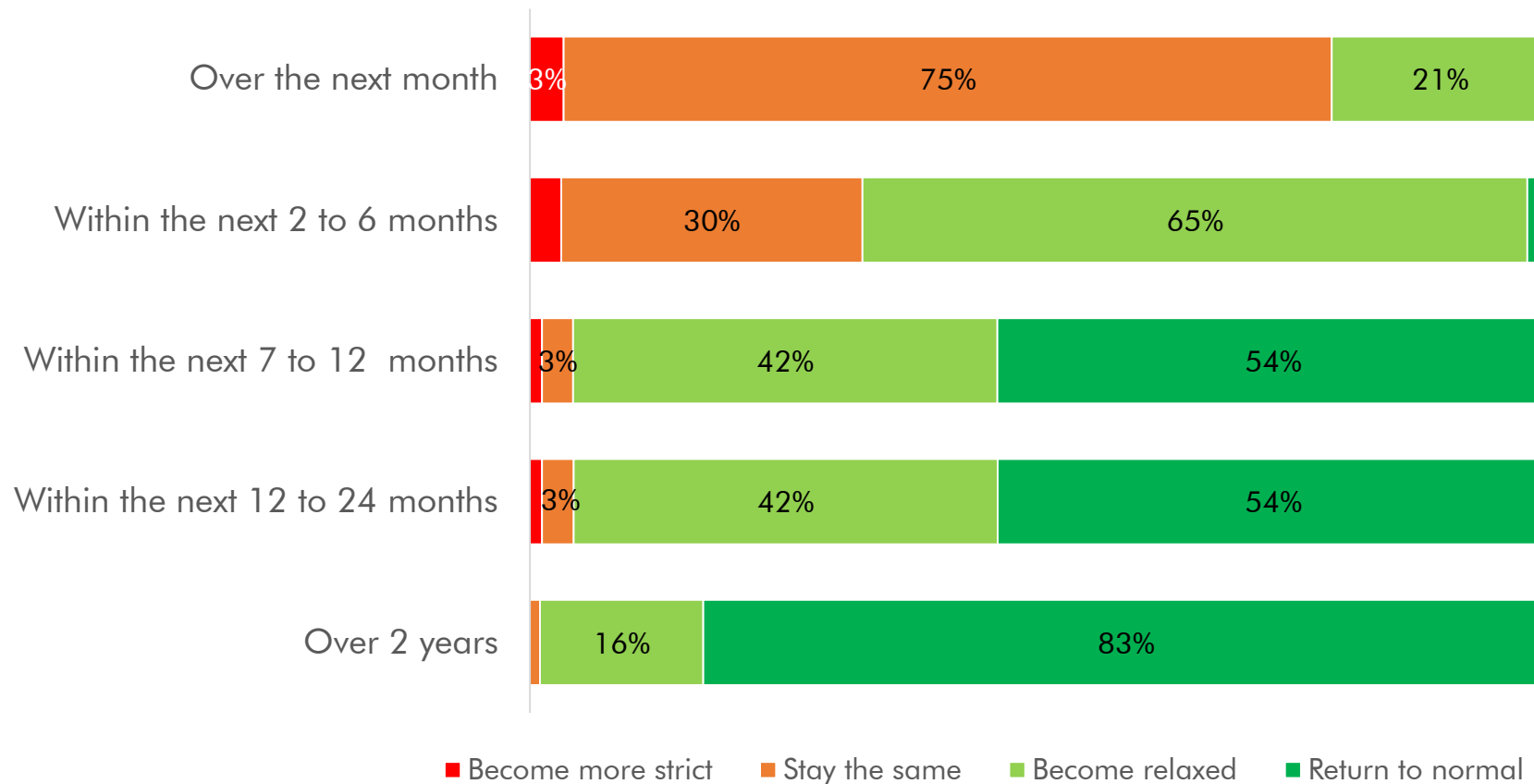


As discussions on face masks continue and other countries adopt such measures, this week has seen the use of face masks now considered compulsory for using public transport by more than half of respondents.



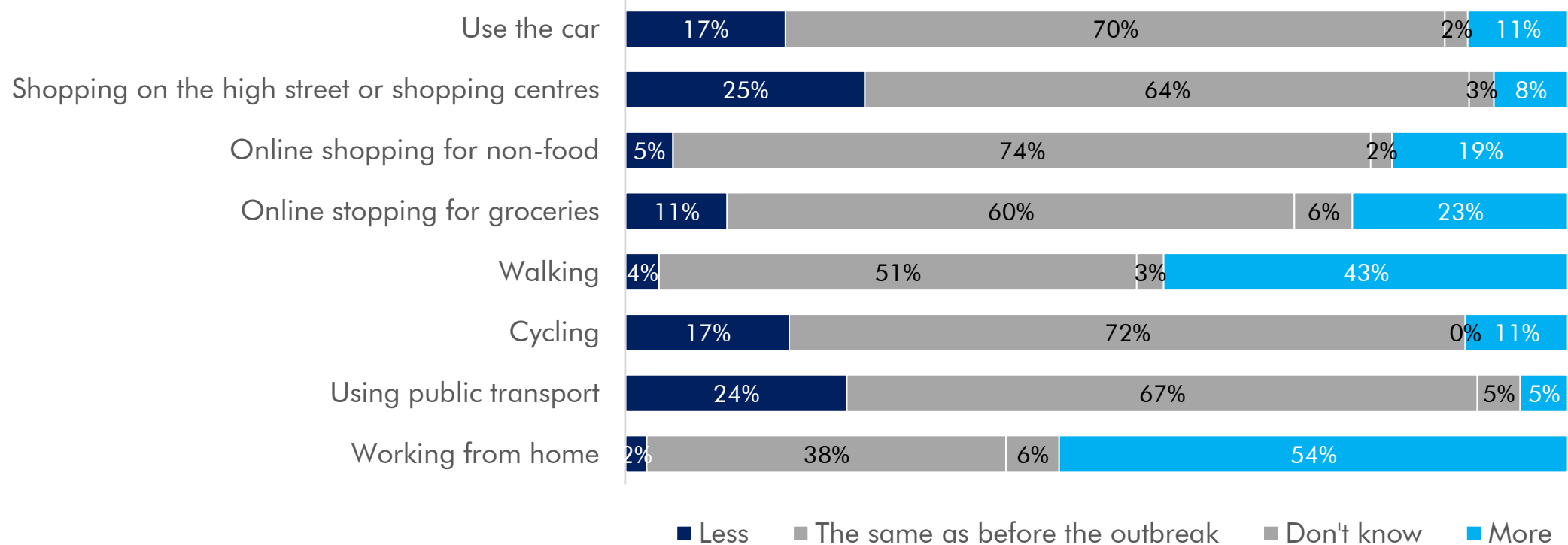
When the current lockdown is eased to what extent do you think the following arrangements are necessary to use the bus or Metro? Base: All respondents n=443

Getting back to normal is still considered a long way off and 1 in 6 people believe some form of social distancing will be with us well into 2022.



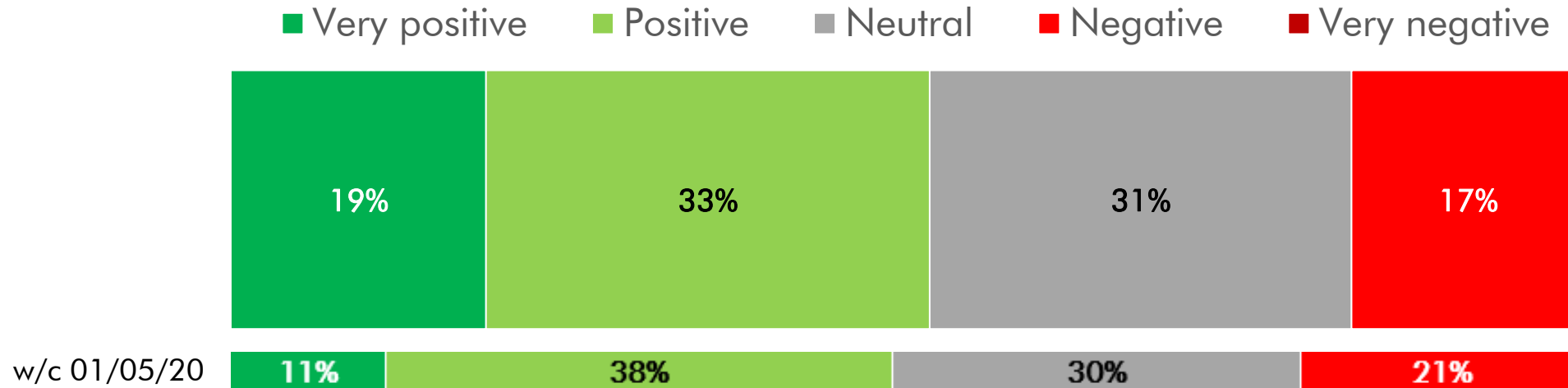
Given what you know today, how do you think social distancing rules will change? Base: All respondents n=443

Nearly half of respondents expect to be walking more when things return to normal. Cycling has a greater proportion who expect to do this less than there are more. Working from home expectations and the use of cycling as a means of exercise during lockdown could be the drivers to this.



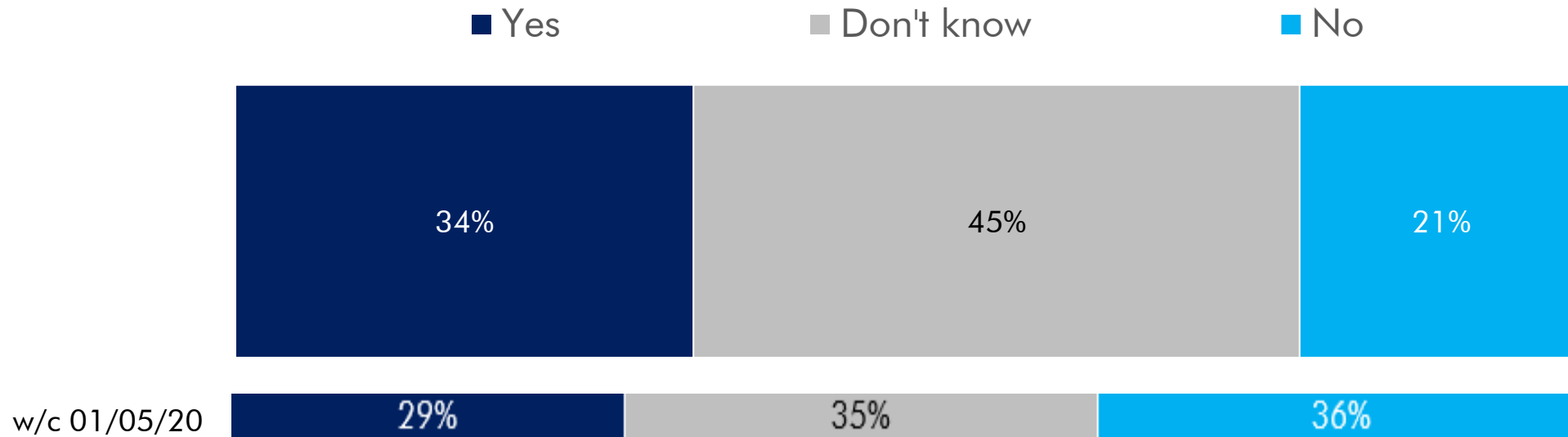
When the current situation is over and things return to normal, do you expect to do any more or less of the following compared to before Covid-19? Base: All respondents n=425 (N/A excluded)

As working from home continues for many of us, the experience has become more positive this week.

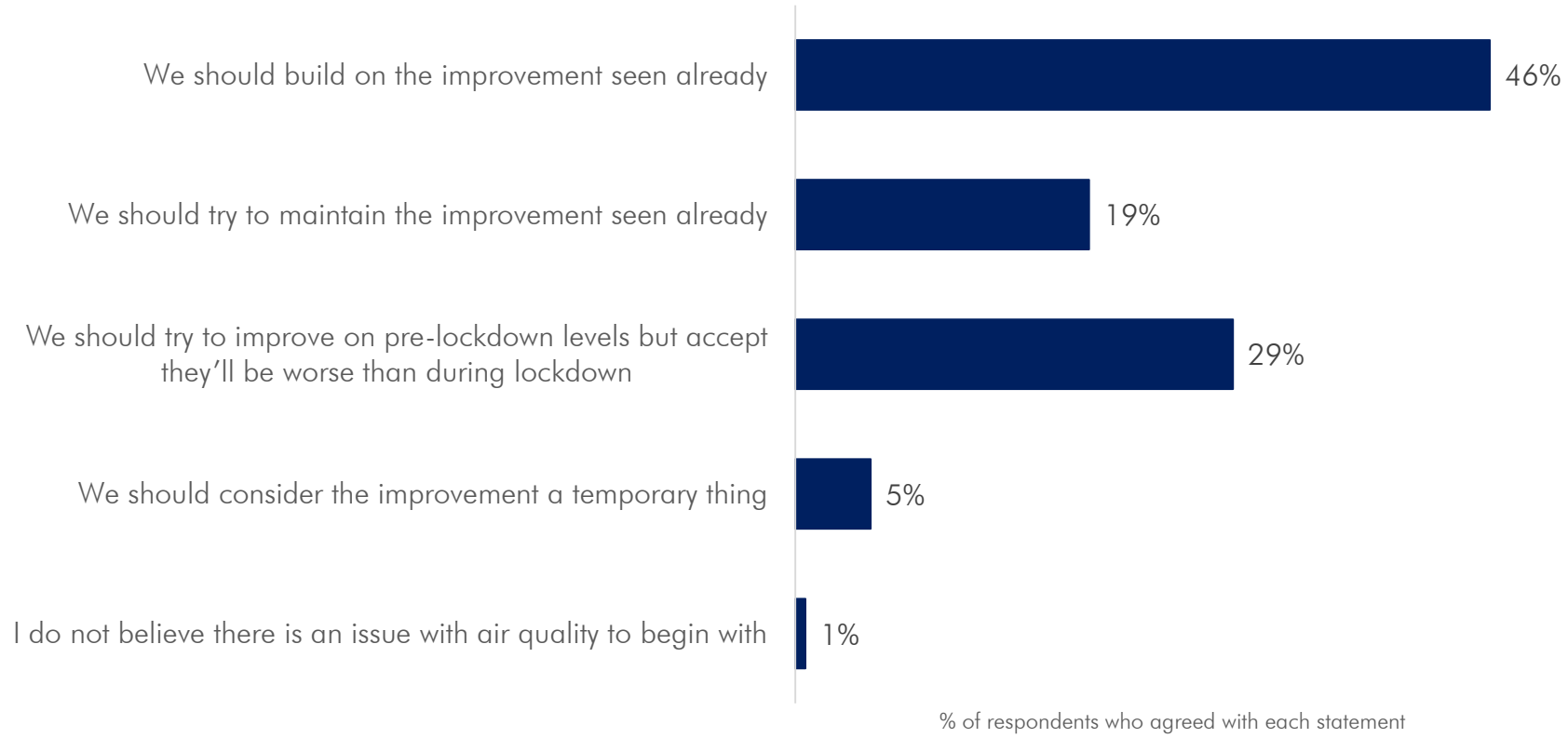




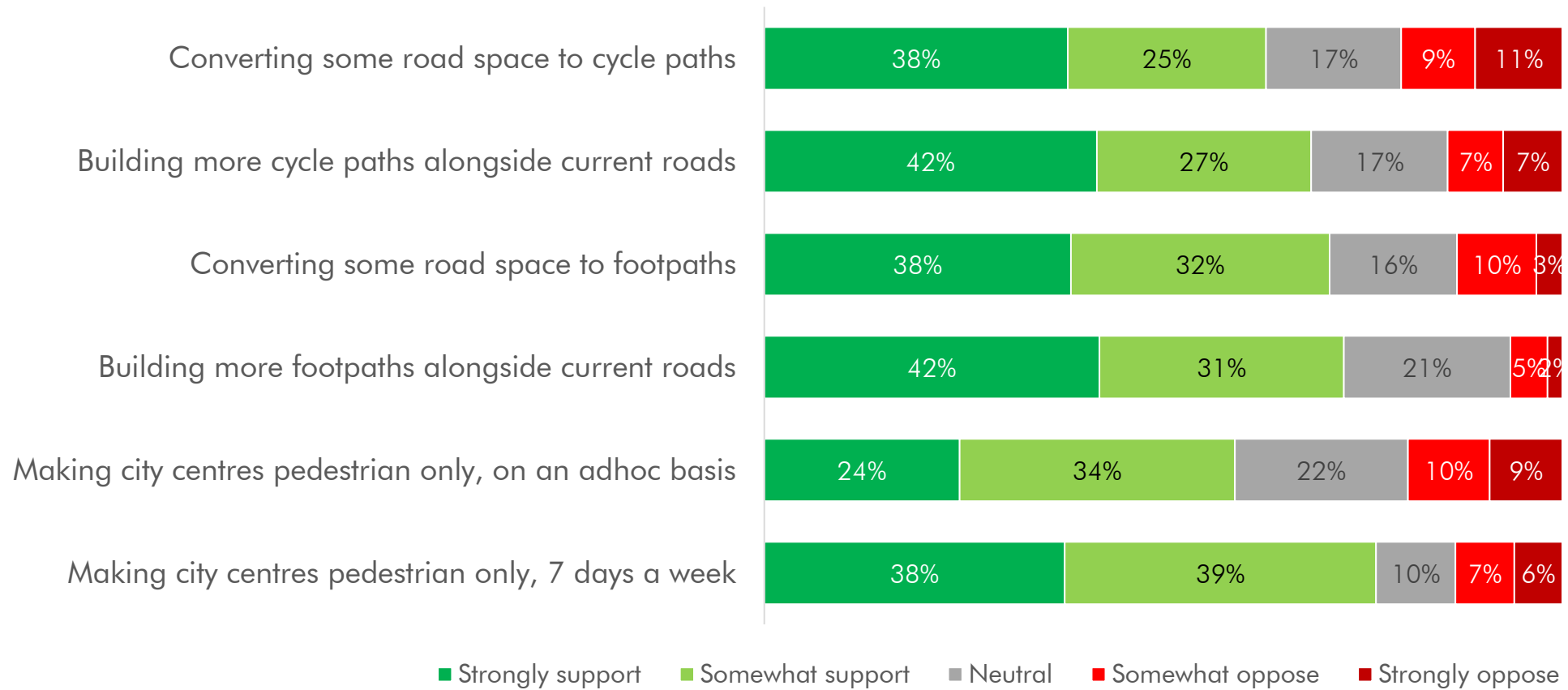
Employees are mostly uncertain as to whether their employer will allow home working permanently.



There is a strong feeling that we should build on the environmental benefits seen as a result of the lockdown restrictions. (Results from Week 4, 1st May 2020)



Significant levels of support for all initiatives covered this week to improve air quality.



To what extent do you support or oppose the following initiatives to at least maintain the air quality improvements we've seen once things return to normal? Base: All respondents n= 443

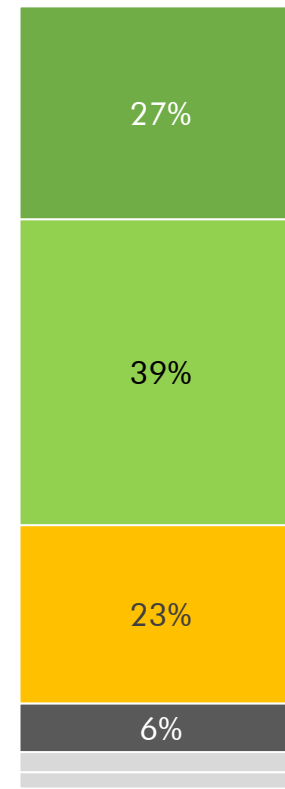
Over half of the respondents feel that they are well off or comfortable. Worryingly there are still 6% who are struggling to cope financially at the moment. (Result from Week 3, 24th April 2020)

Well off - My monthly income more than meets my needs and/or I have a decent sum in savings or investments

Comfortable - My monthly income meets my needs and/or I have some savings as a cushion

Managing - My monthly income meets my needs and/or I have no real savings or investments

Struggling - My monthly income does not meet my needs and/or I have no savings or investments



None of these/don't know

Will you download the NHS Covid-19 contact-tracing app? (Result from Week 2, 17th April 2020)

