



Renewal information for Concessionary Travel Passes

CT Pass type	Expiry date	Renewal information
CT Pass for older people living in Tyne and Wear	Is between 31 March and 31 May 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically
	Is not between 31 March and 31 May 2023	You must send an application form to renew your pass before the expiry date
Companion Card	31 March	Your pass will be renewed automatically

CT Pass for Tyne and Wear residents who are disabled				
Confirmation of Eligibility form reason	In long term employment or education (see qualifying criteria)	Pass type	Expiry date	Renewal information
Blind or severely sight impaired	N/A	Disabled - Blind All Day	31 March 2023	If you have used your pass in the past 12 months or have a Gold Card, your pass will be renewed automatically.
Partially sighted	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.
Profoundly or severely deaf	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.

Confirmation of Eligibility form reason	In long term employment or education (see qualifying criteria)	Pass type	Expiry date	Renewal information
Without speech	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.
Have a disability which means that you cannot walk except with excessive labour, at an extremely slow pace or with excessive pain (impaired ability to walk)	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.

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Do not have arms or have a long term loss of the use of both arms	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.
Have a learning disability	No	Disabled - Off Peak	31 March 2023	If you have used your pass in the past 12 months, or have a Gold Card, your pass will be renewed automatically.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date. If you are still working or in education for 15 hours or more a week, you must also submit a letter from your employer or education body.

Confirmation of Eligibility form reason	In long term employment or education (see qualifying criteria)	Pass type	Expiry date	Renewal information
Someone who has been, or would be, refused a driving licence on certain medical grounds (revocation or refusal of a driving licence)	No	Disabled - Off Peak	12 months from issue	You must send an application form to renew your pass before the expiry date together with a GP Renewal Form (provided by Nexus) completed by your own GP, or a letter provided by your GP stating that you would not be able to hold a driving licence for the next 12 months.
	Yes	Disabled - All Day	12 months from issue	You must send an application form to renew your pass before the expiry date together with a GP Renewal Form (provided by Nexus) completed by your own GP, or a letter provided by your GP stating that you would not be able to hold a driving licence for the next 12 months. If you are still working or in education for 15 hours or more a week, you must also submit a letter confirming this (see Qualifying criteria).

Qualifying criteria

To obtain the All Day element of your pass type, you must be in long term employment or education. To support this, you must provide an original letter or document from your employer or education body which confirms that you attend for 15 hour or more a week. The letter or document must be dated in the last 3 months, contain your name, the hours you attend and be signed by someone in authority who can confirm this.

GP renewal

If you qualify for an ENCTS pass because you are someone who has been, or would be, refused a driving licence on certain medical grounds, you must also send a GP Renewal Form with your application each year. The form can be found [here](#), or can be obtained from any Nexus TravelShop. Ask your GP to complete the form, including a date and official surgery stamp and send this with your application. You can also ask your GP to write a letter confirming that you would not be able to hold a driving licence in the next 12 months. Please note, Nexus will not reimburse any costs charged by a GP.

You do not qualify for an ENCTS Disabled pass if you have been, or would be, refused a driving licence due to drug or alcohol misuse.