

Survey results, Nexus Awareness, May 2018

We asked, “Which of the following do you think are provided or controlled by Nexus?”

Chart 1 shows the Transport Management activities carried out by Nexus, 96% of respondents correctly identified that Nexus is responsible for Metro.

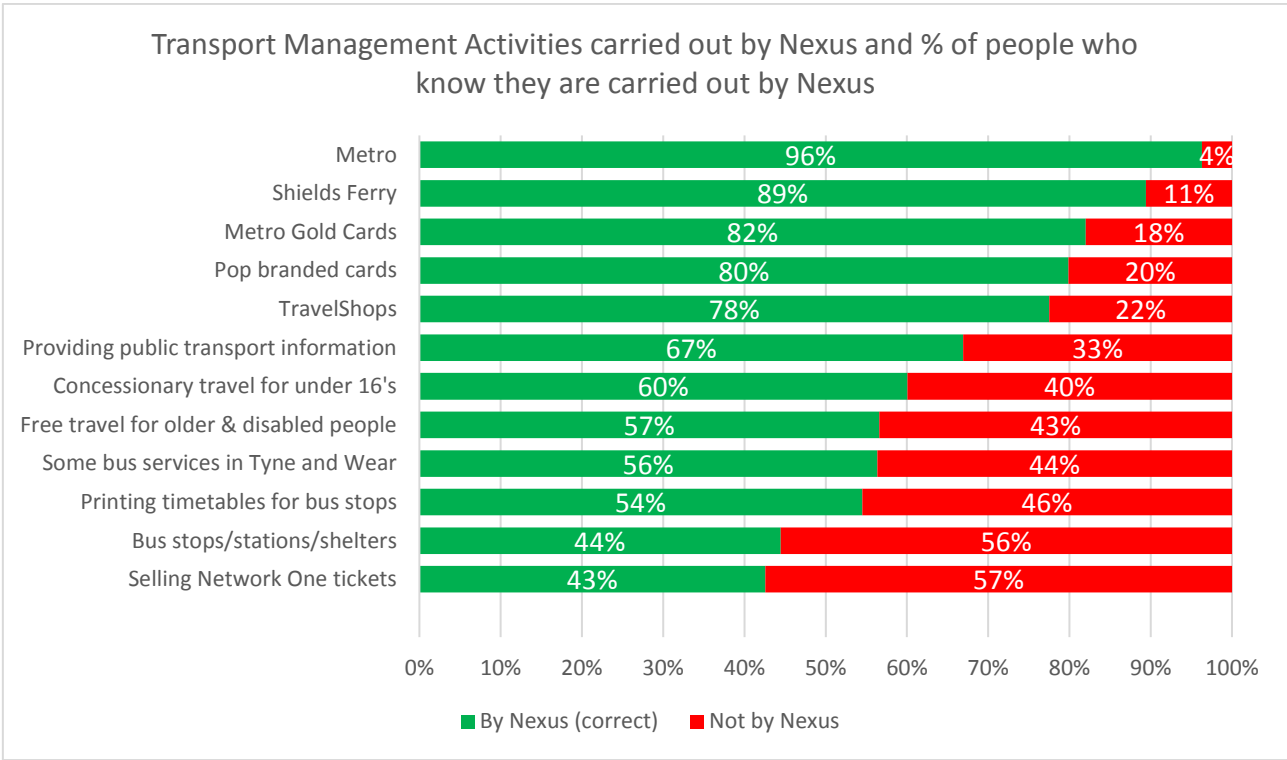


Chart 1

Chart 2 shows the Transport Management activities that Nexus **do not** carry out. 27% of respondents incorrectly thought that Nexus were responsible for setting the bus timetables.

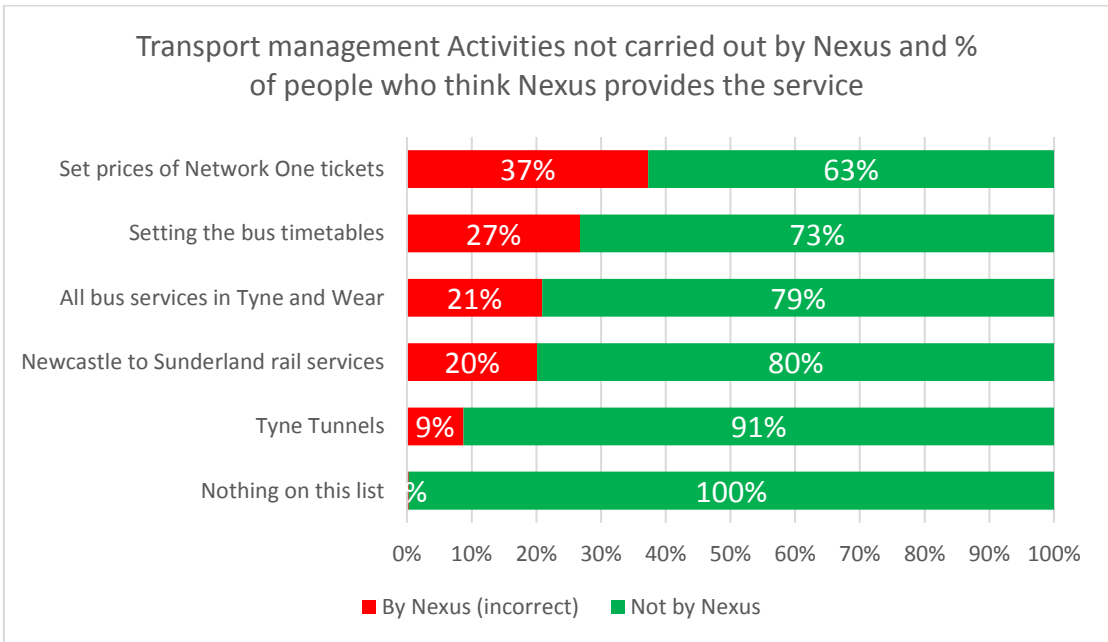


Chart 2

We asked the Panel “Thinking about the services that Nexus provides or controls. How important are the following to you?”

Chart 3 shows Public transport information was deemed the most important with Metro coming second. Metro Gold Cards scored low on the list, but to those who use them it was deemed very important, see chart 4.

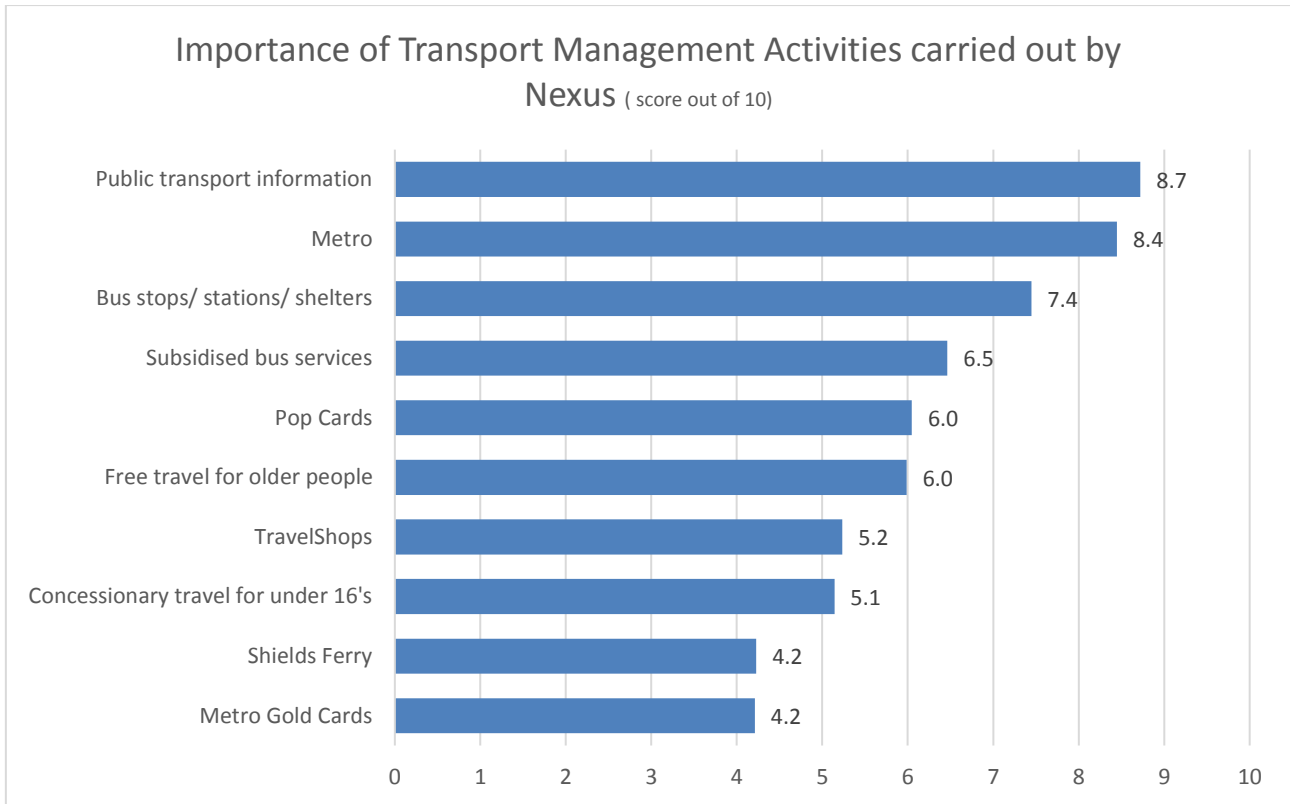


Chart 3

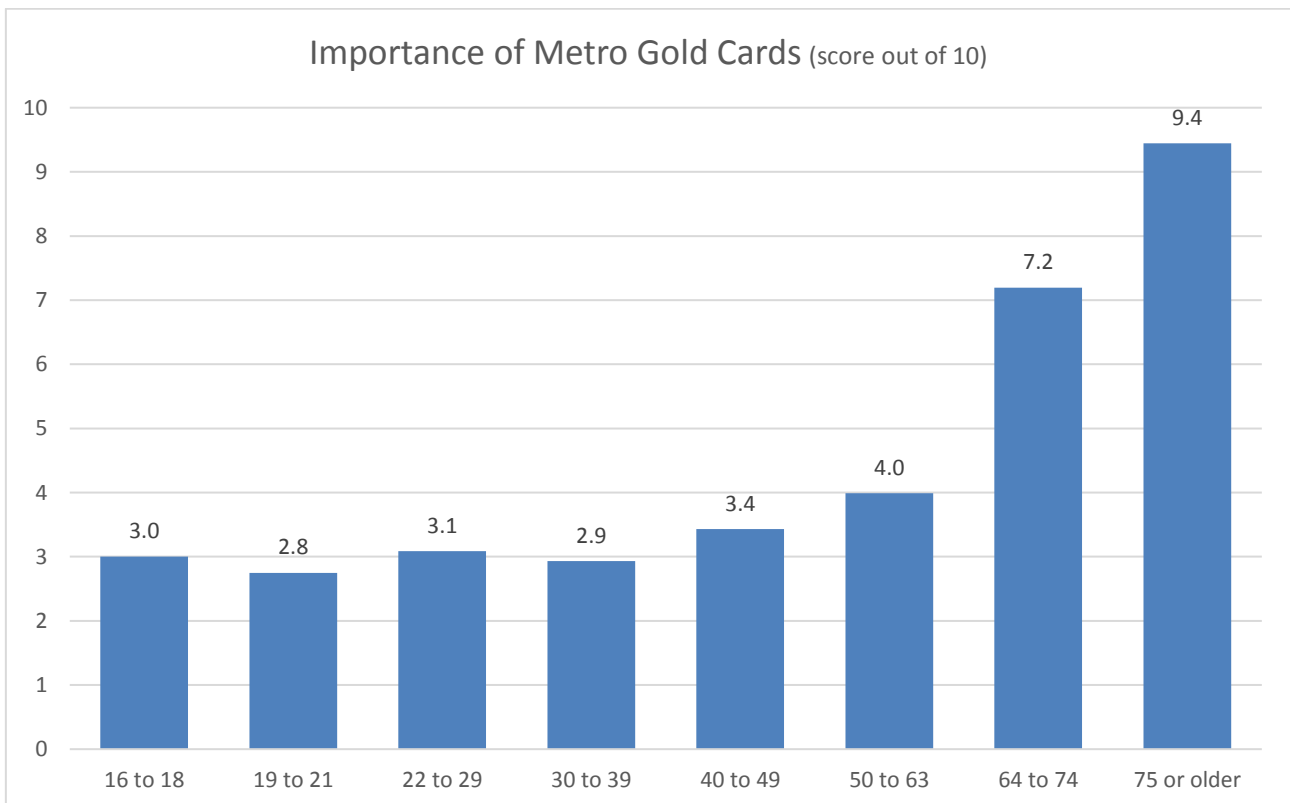


Chart 4

Chart 5 identifies that Metro was deemed most important by the 16 to 18 and 19 to 21 age groups, with scores of 9.7 and 10 out of 10 respectively.

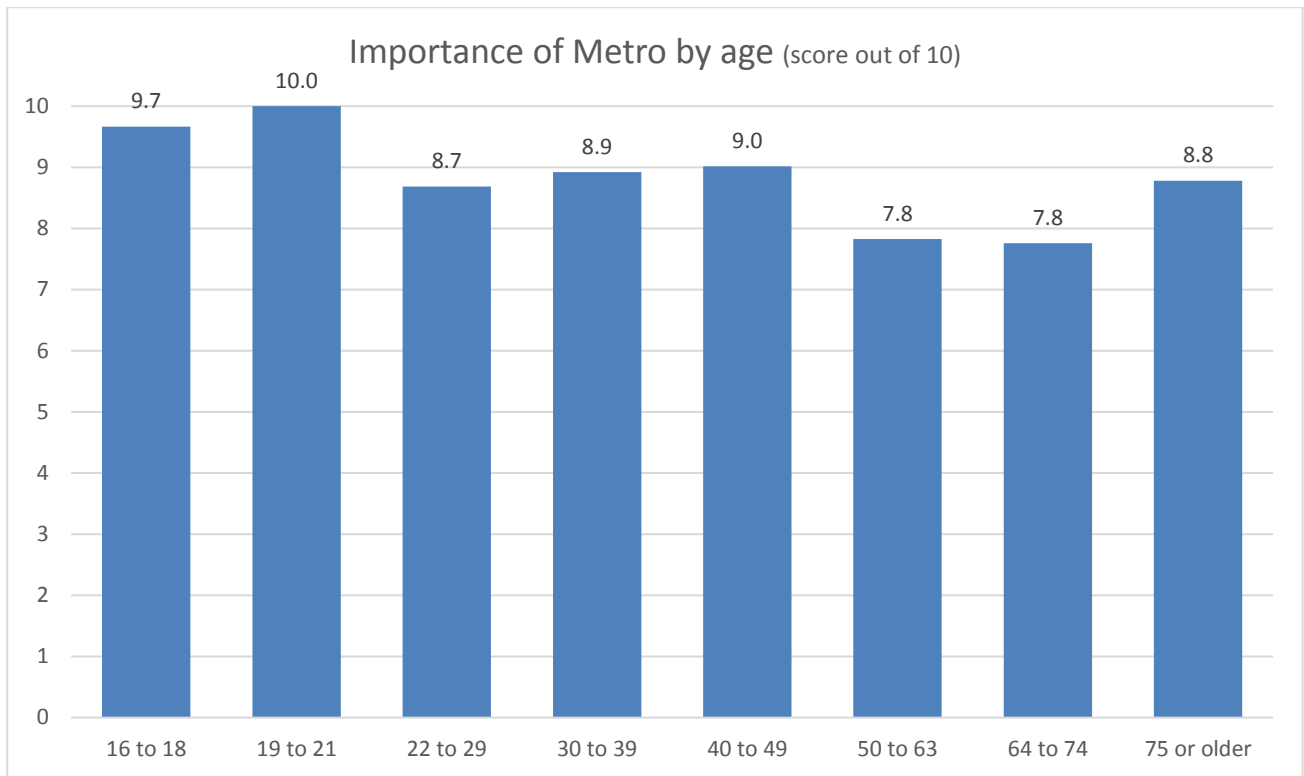


Chart 5

Finally, 88% of respondents were interested in knowing how Nexus was funded and 86% wanted to know about the major programmes that Nexus is pursuing.