How to get in touch with Nexus

Fact file for students and young people

NEXUS

2019 - 20

Online nexus.org.uk/contactus

By phone 0191 20 20 747 8.00am-6.00pm Monday to Friday



By post

Customer Services Nexus Nexus House St James Boulevard Newcastle upon Tyne NE1 4AX

In person

Central Station Metro station
Gateshead Interchange
Haymarket Metro station
North Shields Metro station
Park Lane Interchange
South Shields Interchange

All our TravelShops are open Monday to Friday



nexus.org.uk

Here's all the information you'll need to get to and from your university or college, or to where you're working or doing an apprenticeship, and how to save money on fares. Are you a student in Tyne and Wear?

Or maybe you're new to using public transport?

And maybe you're new to living in Tyne and Wear?

Want to save money on your bus and Metro fares?

Where to find out more...

For more detailed information, and to plan the journey from your house or halls:

Visit **nexus.org.uk**, our Live Travel Map will find you the right bus or Metro service - just click on where you're going from and to. It also shows the next bus, Metro and train times from your stop or station.

Pop into a **Nexus TravelShop** – the friendly staff will help you, and give you the right timetables.

Phone Nexus Customer Services on **0191 20 20 747** to ask for the right bus service and bus or Metro times.

Finding the best ticket for you will depend on various factors including your age, whether you're studying, and what type of transport you use. The information on the following pages is divided by what kind of transport you're using.

So whether you're working or studying, this guide will help you save money so you've more to spend on other things. And of course these passes aren't just valid for getting to and from college or work. You can use them at any time – to get to nights out, a part-time job, go shopping – whatever you want.

What's Pop blue?

Pop blue is the smart way to pay for your travel in North East England if you're aged 18 or under. Just load a balance onto your Pop blue card and use it to pay for journeys as you make them.

A Pop blue card gives you special discounted fares on Metro - just £1 single or £2 all day.

You can also use your Pop blue balance to buy tickets on buses and the Shields Ferry.



Where can I get a Pop blue card?

Get your Pop blue card at nexus.org.uk or from any Nexus TravelShop. The card itself is free but must be purchased with a £10 balance.

Where can I use my Pop blue card?

You can use Pop blue on Metro, on almost all bus services in Tyne and Wear, Northumberland, County Durham and Teesside and the Shields Ferry.

Pop blue works differently on Metro, bus and ferry:

- On Metro pay for your trip by touching in at the Metro station validator or gate at the start of your journey and touching out at the end. You'll pay just £1 single or £2 all day.
- On buses pay for single, return and day tickets from the driver using your Pop blue balance. See each bus operator's information in this leaflet for the special discounted fares that you could buy.
- On the Shields Ferry pay for 18 and Under Ferry Single (£1) and 18 and Under Ferry Day (£2) tickets from the ferry operator using your Pop blue balance.

Where can I top up my Pop blue card?

- At nexus.org.uk. Then load your purchase onto your Pop blue card at a Metro station validator, gate or ticket machine.
- At any Metro station ticket machine
- At a Nexus TravelShop

Find out more at nexus.org.uk/popblue

For travel on Metro





Pop blue

Pay for a single journey or all day travel on Metro with your Pop blue card.

Single journey	£1.00
All day	£2.00

See the previous pages for more information or go to nexus.org.uk/popblue

18 and Under Metro Season Ticket

16-18 year olds can save money on travel throughout the Metro system with an 18 and Under Metro Season Ticket. It can also be used on the Shields Ferry, on Northern trains between Newcastle and Sunderland, as well as on Quaylink buses in the Quaylink Central Zone*

You'll need a Pop card – apply for one at nexus.org.uk. Take it, and proof that you're aged 18 or under, to a Nexus TravelShop, and they'll activate your discount. You can then buy 18 and Under Metro Season Tickets from nexus.org.uk, Metro station ticket machines or Nexus TravelShops.

Find out more at **nexus.org.uk/metro**.

1 week all zone	£7.90
4 week all zone	£29.90



Student Metro Season Ticket

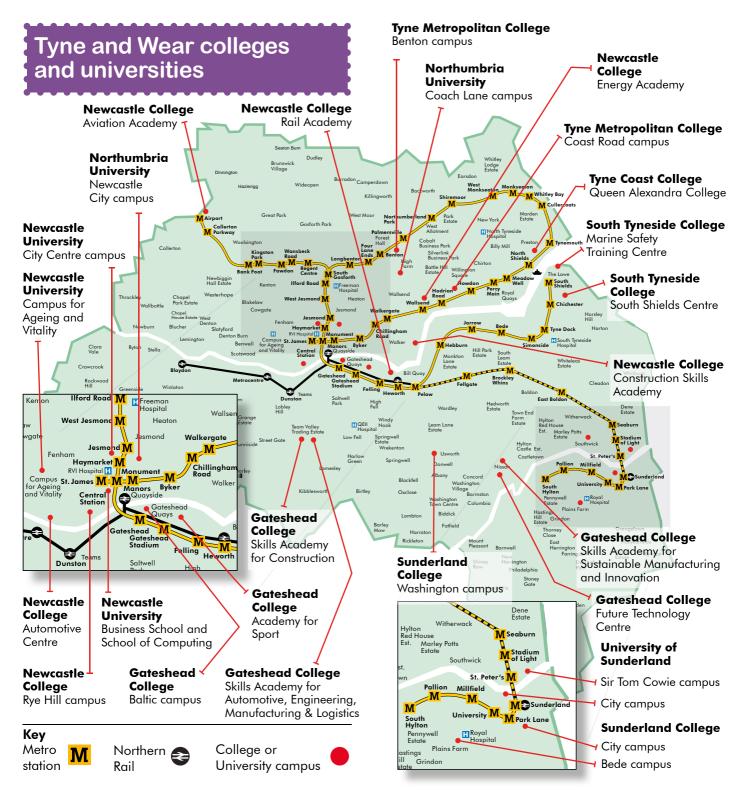
You and your money can go further with a Student Metro Season Ticket. They're available for 4 weeks or a year, and also for different zones. Choose from Inner Newcastle, Inner Sunderland or all zones. The all zones version is also valid on the Shields Ferry and on Northern trains between Newcastle and Sunderland. And the Inner Newcastle and all zones versions are valid on Quaylink buses in the Quaylink Central Zone too.*

You'll need a Pop card – apply for one at nexus.org.uk. Take it, and your Student ID showing academic dates, to a Nexus TravelShop, and they'll activate your student discount. If you're a student at Newcastle University, you don't need a Pop card – just take your Newcastle University Student ID card to a Nexus TravelShop and the student discount will be activated on that instead. You can then buy Student Metro Season Tickets from nexus.org.uk, Metro station ticket machines or Nexus TravelShops.

Find out more at **nexus.org.uk/metro**.

	4 week	Annual
Inner Newcastle	£26.90	£299.00
Inner Sunderland	£26.90	£299.00
All zones	£52.30	£385.00

^{*}Central Zone covers Q1 and Q2 between Central Station and Gateshead Interchange and Q3 between Haymarket bus station and St Peter's Basin.



For travel on buses only



School bus service Flat fare

If you're 16 or over and travelling on a dedicated school bus service (eg to sixth form) you can travel for a flat fare of 90p.

Arriva Student/Young Persons' Saver

These are for anyone aged under 19 and/or in full time education. Buy them from the bus driver (with ID), online or from the Arriva m-ticket app. You can also buy the Academic Year Saver by Direct Debit.

Find out more at arrivabus.co.uk/north-east.

1 day	£3.30
1 week	£13.90
15 week	£204.00
Academic year	£490.00

These prices are for Arriva's Tyne and Wear Saver ticket zone.

B Go North East Tickets for young people

If you are 25 or under*, you can take advantage of cheaper fares on the bus or on the Go North East app. Buy 1 and 7 day tickets from the driver or the app, or 28 day tickets from the app only. You'll need to show valid ID when you buy or use these tickets.

Further details are at gonortheast.co.uk/5to25

* The single journey fare for young people is available to customers aged 18 or under only.

Single journey*	£1.20
1 day	£4.50
7 day	£17.00
28 day	£68.00

B Go North East Student tickets

Buy 1 or 7 day tickets on the bus or on the Go North East app. Just show your student ID or NUS card to the driver when you buy or use the ticket to prove that you are in full time education. 28 day tickets are also available from the app.

Further details are at gonortheast.co.uk/5to25

1 day	£4.50
7 day	£17.00
28 day	£68.00

B Stagecoach Under 19 Ticket

Young people aged 18 and under can save more on bus travel with Under 19 tickets valid on all Stagecoach services in Tyne and Wear.

You'll need a free Stagecoach Under 19 ID Card or other valid form of ID and then you can buy single tickets from the bus driver, 1 or 7 day tickets from the driver or Stagecoach's mobile app or buy a 4 week ticket at **stagecoachbus.com**.

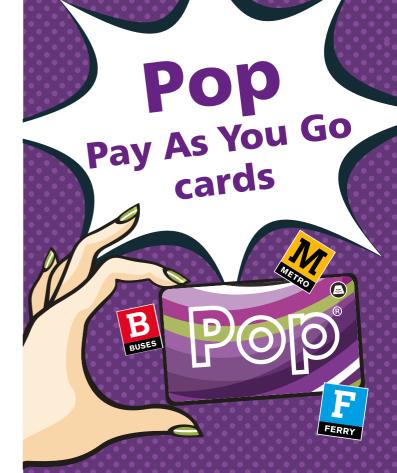
Single journey	£1.00
1 day	£2.70
7 days	£9.00
4 week	£35.00

B Stagecoach Unirider

Full-time students, can enjoy unlimited travel on any Stagecoach bus throughout Tyne and Wear with a unirider loaded onto a Stagecoach Smart Student card and student ID.

Visit **stagecoachbus.com** for further details and to buy your unirider.

1 term (1,2 or 3)	£122
Annual (Sept to June)	£280
Terms 2 and 3	£188
Summer (Jul and Aug)	£82



Pop Pay As You Go is the smart way to pay for public transport in North East England.

Simply top up your Pop PAYG card and use it to pay for your journeys as you make them.

If a season ticket isn't for you, Pop Pay As You Go might be.

Find out more at nexus.org.uk/pop

For travel on Metro and buses









Network One Student and Young People ticket

Young people aged under 19, and full-time students can enjoy unlimited travel throughout Tyne and Wear on most buses, the Metro, Sunderland to Blaydon rail line and the Shields Ferry.

You will need current student ID or proof of age to buy your ticket.

Visit networkonetickets.co.uk for full details.

1 week

1 zone	£14.10
2 zone	£17.40
All zones	£21.00

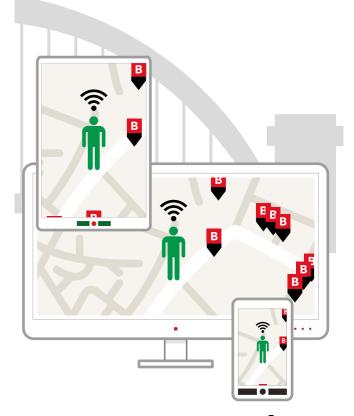
4 week

1 zone	£49.30
2 zone	£60.60
All zones	£73.20

Termly

All zones	£227.00
All zones	£227.00

Live Travel Map keeps you up to date wherever you are



nexus.org.uk

- Use our interactive Live Travel Map to see the next bus, Metro, train and Shields Ferry times from every stop and station in Tyne and Wear and to plan your journey.
- Bus times are Real-Time where available which means it's the time the bus is expected to actually leave your stop.