



✓ Has your Under 16 Pop card expired?

✓ Have you finished Year 11?



Take the next step and get a Pop blue card - the smart new way to pay for travel if you're aged 18 or under.

Find out more at nexus.org.uk/popblue

How to get in touch with Nexus

Online

nexus.org.uk/contactus

By phone

0191 20 20 747

8.00am-6.00pm

Monday to Friday



By post

Customer Services
Nexus
Nexus House
St James Boulevard
Newcastle upon Tyne
NE1 4AX

In person

Central Station Metro station

Gateshead Interchange

Haymarket Metro station

North Shields Metro station

Park Lane Interchange

South Shields Interchange

All our TravelShops are open Monday to Friday

Under 16 Pop card

The smart way to save money on child fares

From September 2019



nexus.org.uk

Under 16 Pop card

Children can travel at concessionary child fares all day, every day on all public transport in Tyne and Wear if they have an Under 16 Pop card. Under 16 Pop cards are available to all children who live in Tyne and Wear who are in year 11 and below at school. So if your child is aged 5 to 15 on 31 August before the start of the current academic year, apply using the form overleaf.

How to apply

You will need to send us the following:

- A completed application form, signed by the child's parent or guardian.
- A colour passport photo (not scanned and not using your own camera/phone), attached to the application form in the box provided.
- Proof of the child's age – for example their passport or birth certificate.
- Proof that the child's permanent address is in Tyne and Wear - for example their parent or guardian's council tax, gas, electricity or phone bill.
- Please send photocopies of the proof of the child's age and address if you are applying by post.
- Please note that an up to date Medical card can be used as proof of age and address.
- An envelope with your name, address and a stamp on. We need this even if you take your application in to a TravelShop, so the pass can be posted back to you.
- £5 by cheque or postal order made payable to Nexus if applying by post; cash or credit card if via a TravelShop.

The fares are:

Single	60p
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Child All-day Ticket (CAT)	£1.10
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How to use your Under 16 Pop card

On Metro, you must touch your Under 16 Pop card onto the orange reader on the Metro ticket machine to buy concessionary tickets.

On buses, show the driver your pass when you buy your ticket.

On the Shields Ferry, show the ferry operator your pass when you pay for the ticket.

On Northern Rail trains between Newcastle and Sunderland and Newcastle and Metrocentre/Blaydon, show your pass to the conductor when requested.

Children must have their Under 16 Pop card with them when they travel, and available to be checked on request, to be entitled to pay these concessionary fares.

Where do I send my application?

Either hand it in at any Nexus TravelShop or post it to us at:

Customer Services

Nexus

Nexus House

St James Boulevard

Newcastle upon Tyne NE1 4AX

If you have any questions about applying for your pass or the Concessionary Travel scheme, please call **0191 20 20 747** or go to **nexus.org.uk**.

Conditions of use

- 1 Under 16 Pop cards remain the property of Nexus and will be withdrawn if misused.
- 2 Under 16 Pop cards are not transferable and can only be used by the person named and shown on the pass.
- 3 Under 16 Pop cards are only valid for travel when accompanied by a valid concessionary ticket.
- 4 Under 16 Pop cards can only be used for travel on specified local public transport services within Tyne and Wear.
- 5 Notwithstanding the above, the passholder is subject to the General Conditions of Carriage and passenger regulations of the participating operators.

The Tyne and Wear Concessionary Travel scheme is financed by the North East Combined Authority and administered by Nexus in conjunction with your Local Authority.

Keeping us informed

Please keep us informed of any changes to your details, eg change of address. We will need to be sent documentation confirming the change before we update our records.

There will be a £5 charge if we need to issue a new pass (eg for change of name or photo).



Under 16 Pop card application form Tyne and Wear residents only

First pass only
Please attach a colour passport photograph **HERE**

Part 1 - type of pass you are applying for

First Under 16 Pop card - £5 Replacement Under 16 Pop card - £5

Damaged CT Pass - £5

Part 2 - personal details

Male Female

Date of birth d / m / y

First name(s)

Surname

Postcode

House number/name

Street

Town

Telephone

If you have moved house in the last 5 years, please give the first line of your previous address.

As parent/guardian for the above named, I declare that the above details are correct and that he/she will use the permit in accordance with the conditions which I have read and understood and may be removed from the user at the absolute discretion of Nexus if subject to misuse.

Signed Date

First Under 16 Pop card applicants must provide:- (tick when provided)

Colour passport Proof of address Proof of age A stamped SAE must be provided by all applicants

Parent/guardian please tick (and include your email address below) to receive our newsletter.

Email

How would you describe your ethnic origin? White Asian or Asian British Chinese Mixed Black or Black British Other

TravelShop use only - supporting documentation provided

TravelShop:

Staff name:

Payment New and replacement cards Total £